

Mr Mark Edward Taylor & Mrs Kirsty Taylor

Birchfield Residential Care Home

**Overall
rating**

Inadequate

**Requires
improvement**

Good

Outstanding

Are services

Safe?

**Requires
improvement**

Effective?

**Requires
improvement**

Caring?

Good

Responsive?

**Requires
improvement**

Well led?

**Requires
improvement**

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at www.cqc.org.uk/location/1-113556798

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: