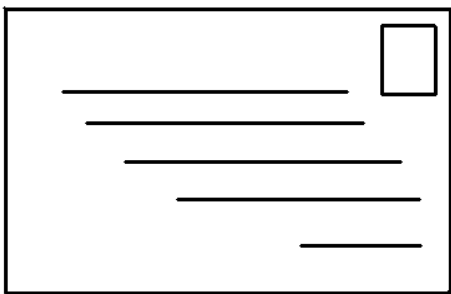




# What we think about

## Dorset Learning Disability Service – 3 Cranford Avenue Easy read report

	<p><b>Address:</b></p> <p>3 Cranford Avenue, Weymouth, DT4 7TN</p> <p><b>Phone: 01305839318</b></p>
	<p><b>Date the inspection was done:</b></p> <p>5 December 2013</p>
	<p>3 Cranford Avenue is a care home which offers care, housing and support to up to 4 people who have a learning disability.</p>



If you would like this report in another format or language you can contact us at:

Phone: **03000 61 61 61**

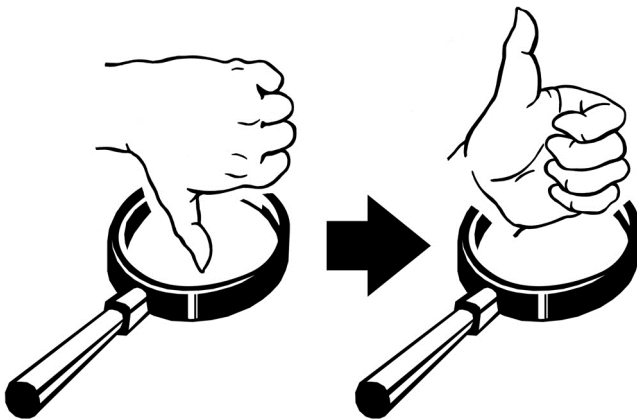
Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)



## About the Care Quality Commission



We make sure health and social care services give people safe, kind and very good care.



We also want to help services get better.



We check services in England to make sure they meet the rules about how good a care service must be.



## How we checked 3 Cranford Avenue



We visited 3 Cranford Avenue on 5 December 2013.



We talked with people who use the service.



We asked carers and family of people who use the service what they thought.



We talked with staff.



We looked at people's care records.



We watched to see how staff treated people using the service.



We thought about what we learnt.

We decided what the people who run 3 Cranford Avenue were doing right and what they were not.

# What we found out about 3 Cranford Avenue



## What was good about 3 Cranford Avenue



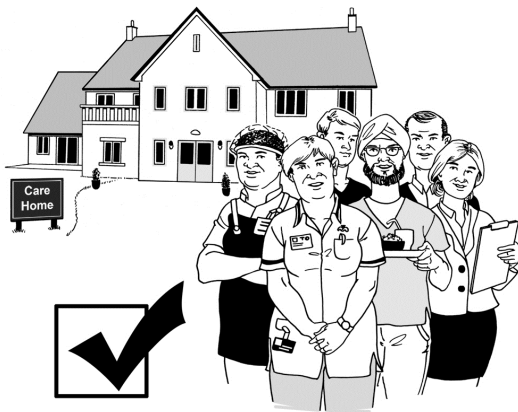
Before getting care or treatment people were asked if they agreed to it first and their decisions were respected.



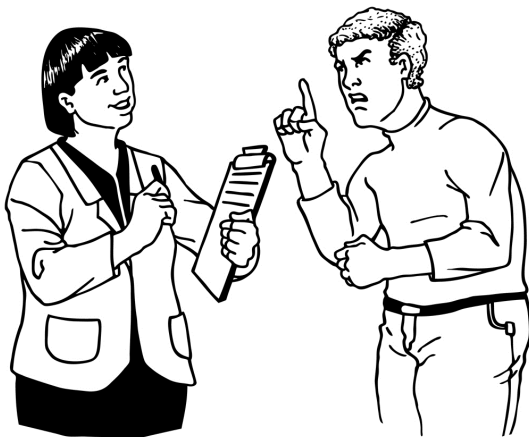
Care was planned and given in a way that made sure people were safe and looked after well.



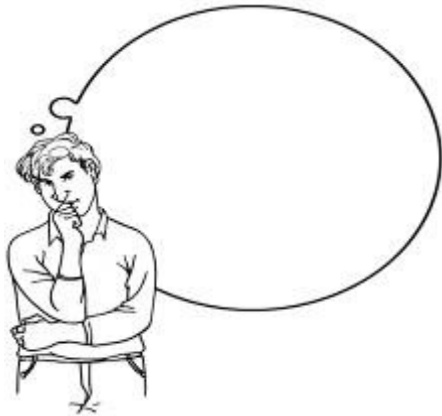
Medication was managed in the right way.



There were enough staff at 3 Cranford Avenue who knew how to give care the right way.



There was a good complaints system.



## What happens next?



3 Cranford Avenue was meeting all the rules which we checked.

We will go back to check this again in the future.