


What we think about

Yewtree Care Limited t/a Yewtree Nursing Home

Easy read report

	<p>Address:</p> <p>North End Road, Yapton, Arundel, BN18 0DU</p> <p>Phone: 01243552575</p>
	<p>Date the inspection was done:</p> <p>31 December 2013</p> <p>2 January 2014</p>
	<p>Yewtree is a care home which offers care, housing and nursing to up to 40 people who have physical disabilities, learning disabilities and mental health needs.</p>



If you would like this report in another format or language you can contact us at:

Phone: **03000 61 61 61**

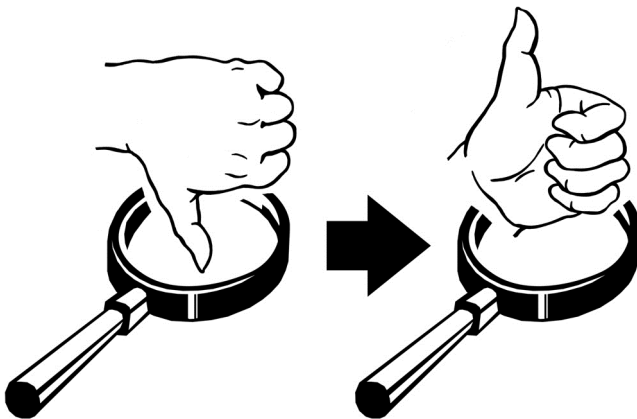
Email: enquiries@cqc.org.uk



About the Care Quality Commission



We make sure health and social care services give people safe, kind and very good care.



We also want to help services get better.



We check services in England to make sure they meet the rules about how good a care service must be.



How we checked Yewtree



We visited Yewtree on 31 December 2013 and 2 January 2014.



We talked with people who use the service.



We asked carers and family of people who use the service what they thought.



We talked with staff.



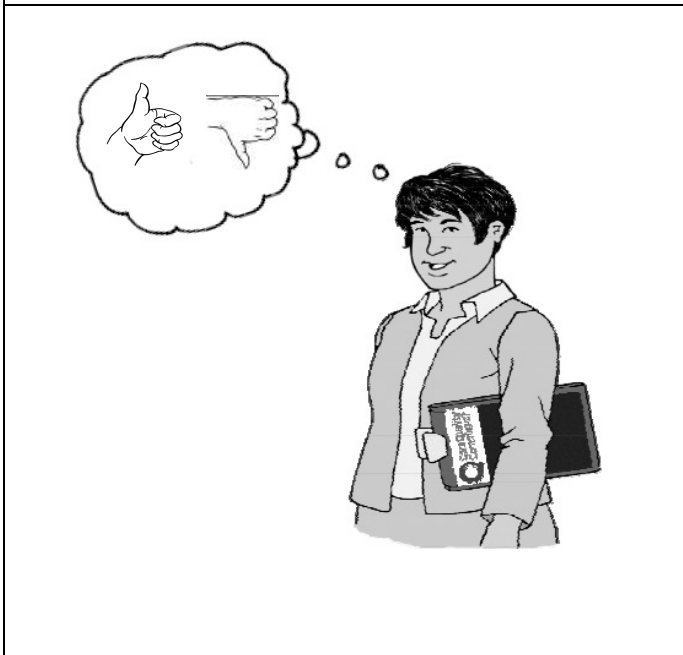
We spoke to a local doctor who was visiting the service when we did our check.



We looked at people's care records.



We watched to see how staff treated people using the service.



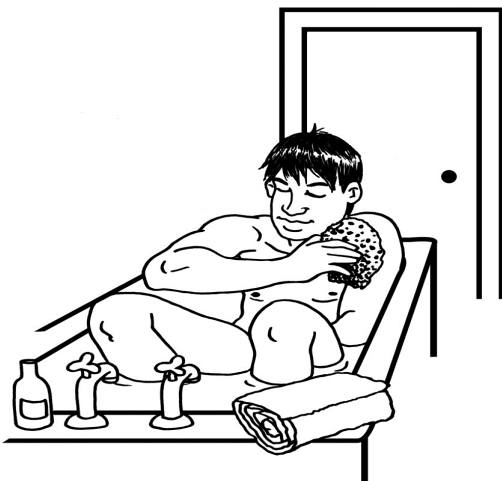
We thought about what we learnt.

We decided what the people who run Yewtree were doing right and what they were not.

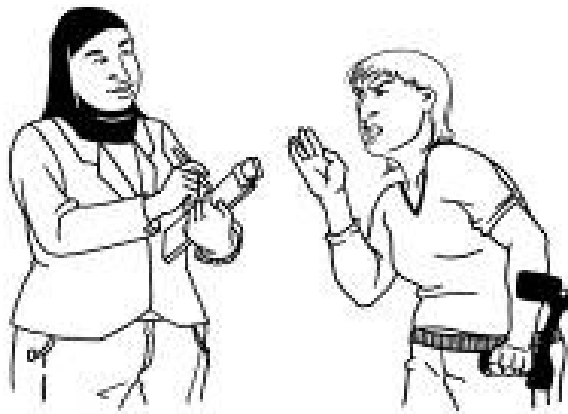
What we found out about Yewtree



What was good about Yewtree



People's privacy, dignity and freedom were respected.



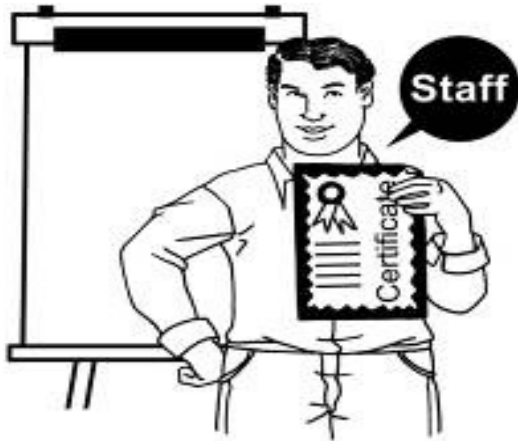
People made choices about their care.



People got care, treatment and support that met their needs and looked after their rights.



Medication was managed in the right way.



People were looked after by the right staff who knew how to give care in the best way.



The owner had a good system to check that Yewtree gave the best service and where needed made things better.



What happens next?



Yewtree was meeting all the rules which we checked.

We will go back to check this again in the future.