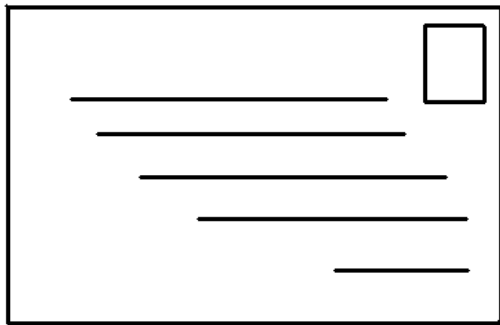


What we think about

Allens Mead

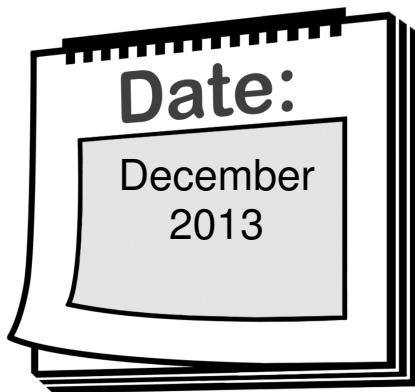
Easy read report



Address:

11 Allens Mead, Gravesend, DA12
2JA

Phone: 01474325190



Date the inspection was done:

16 December 2013



Allens Mead is a care home which offers care and housing to up to 2 people who have learning disabilities.



If you would like this report in another format or language you can contact us at:

Phone: **03000 61 61 61**

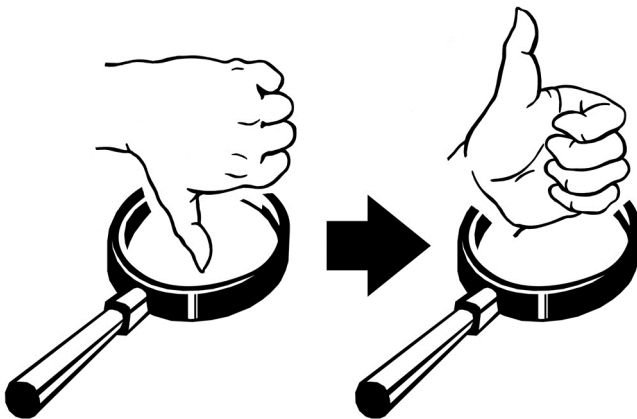
Email: enquiries@cqc.org.uk



About the Care Quality Commission



We make sure health and social care services give people safe, kind and very good care.



We also want to help services get better.



We check services in England to make sure they meet the rules about how good a care service must be.



How we checked Allens Mead



We visited Allens Mead on 16 December 2013.



We asked carers and family of people who use the service what they thought.



We talked with staff.



We looked at people's care records.



We watched to see how staff treated people using the service.



We thought about what we learnt.

We decided what the people who run Allens Mead were doing right and what they were not.

What we found out about Allens Mead



What was good about Allens Mead



Before getting care or treatment people were asked if they agreed to it first and their decisions were respected.



Care was planned and given in a way that made sure people were safe and looked after well.



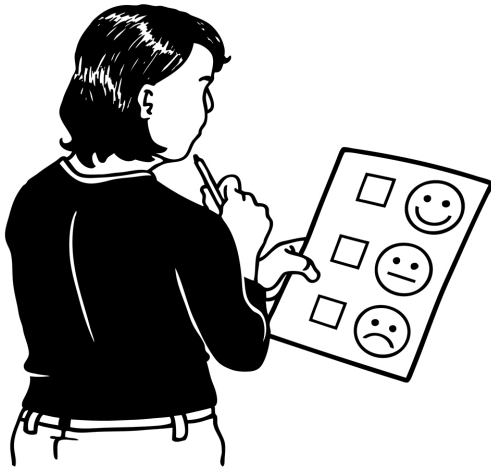
People's care plans and other records were up to date and person-centred.



The building was safe and met people's needs.



There were enough staff at Allens Mead and they knew how to give care in the best way.



The owner had a good system to check that Allens Mead gave the best service and where needed made things better.



There was a good system to look after people and keep them safe from danger.



What happens next?



Allens Mead was meeting all the rules which we checked.

We will go back to check this again in the future.