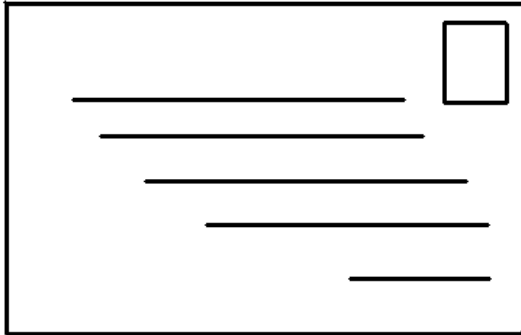


What we think about

Cornerways Easy read report

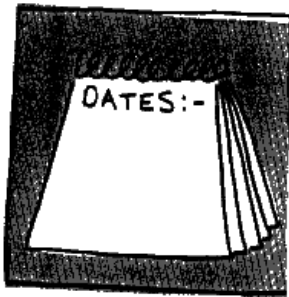


Address:

32 Arbor Lane, Winnersh,
Wokingham, RG41 5JD

Telephone:

01189770036



Date of inspection:

3 January 2013



Cornerways provides services for up to 8 people with learning disabilities or **autism**.

The service also offers a service that gives care and support to some people in their own homes.



Everyone with **autism** is different but many find it difficult to tell people what they need and how they feel.



If you would like this report in another format or language or you want a copy of the full report please contact us.

Telephone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

Introduction



The law says that health and social care services must meet essential standards. This is so that people know what to expect from health and social care services.



We, the Care Quality Commission, have made rules about what people can expect when services are meeting the essential standards.



Services have to ask to be on one of our lists so they can offer care to people.

Being on our list means we check them to make sure they keep doing things right so people feel safe.



How we checked Cornerways



We visited Cornerways on 3
January 2013.



We looked at the records of
people who use the service.



We talked with people who use the service.



We talked with staff.



We thought about what we learnt.

We decided what Cornerways was doing right and what it was not doing well.

What we found out about Cornerways



What they were doing right at Cornerways



People's privacy and dignity were supported.



People's views and experiences were thought about in the way the service gave them care.



People using the service were given information about the service in a format they could understand.



People got care, treatment and support that met their needs and looked after their rights.



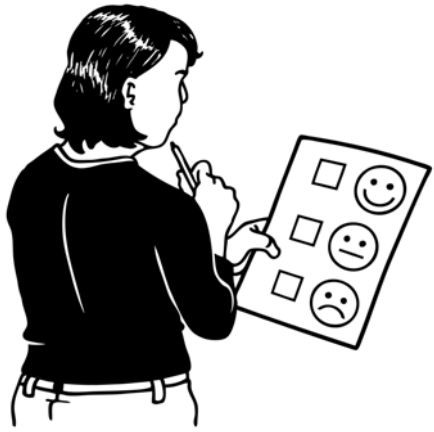
The managers at Cornerways had taken steps to keep people safe and stop abuse from happening.



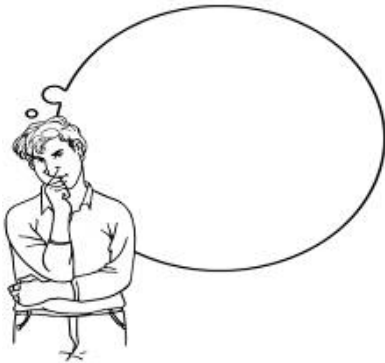
Staff were supported to give good care and treatment safely.



Cornerways had a good system in place to check how good the service was.



People who use the service and staff were asked for their views about the care and treatment at the home.



What will happen next



Cornerways was meeting the standards of quality and safety which we checked.

We will go back to check this in the future.