Review of support for families with disabled children - Bassetlaw PCT

1. Introduction

CQC undertook a special review of how the health care needs of disabled children and young adults are met by providers of healthcare and other services.

This report presents the responses to our review from this PCT. Our national report and local reports for all other PCTs can be found on our website: [http://www.cqc.org.uk/public/reports-surveys-and-reviews/reviews-and-studies/support-families-disabled-children](http://www.cqc.org.uk/public/reports-surveys-and-reviews/reviews-and-studies/support-families-disabled-children)

Bassetlaw PCT named the following organisations as providers of its services

- Bluebell Wood Hospice
- Doncaster and Bassetlaw Foundation Hospitals (FH)
- Bassetlaw Community Health
- M & SRC@Northern General Hospital (Clinical Specialist Physiotherapist)
- Nottinghamshire County Council
- Bluebell Wood Children's Hospice
- Doncaster and Bassetlaw Hospitals Foundation Trust (FT)
- ICES (Integrated Community Equipment Service)/British Red Cross

2. Methods

The review started in 2009 and focused on a wide variety of information collected through engagement with parents, carers and disabled children and young people. This included comments made by people in group sessions. The review also used information collected from Primary Care Trusts and acute trusts for all or part of the period 30th September 2009 to 30th September 2010.

3. Findings

3.1 Health Action Plans

What percentage of disabled young people have a Health Action Plan?

Bassetlaw PCT told us that few/none (20% and below) have a Health Action Plan.

24% of PCTs said all/almost all (over 80%).
20% of PCTs said most (over 50% and up to 80%).
29% of PCTs said some (over 20% and up to 50%).
27% of PCTs said few/none (20% and below).

3.2 Joined up services

For children with complex needs, Bassetlaw PCT told us:

There are arrangements in place through which community providers:

- Share information with acute services to support a planned admission
- Involve community based staff in planning discharge from acute care

There are no arrangements in place through which community providers:

- Share information with acute providers in an emergency about individual children/young people's needs and care plans

3.3 Community speech and language therapy for disabled children and young people

Does the PCT’s provider/s share the findings of speech and language therapy assessments with families?

Bassetlaw PCT responded that:

Doncaster and Bassetlaw (FH) shares most (over 50% and up to 80%) assessments with families.

3.4 Involvement

Since 1st April 2010, have disabled children, young people and their families been involved in interviews, the assessment process, induction and/or training?

<table>
<thead>
<tr>
<th>Name of Provider</th>
<th>Have disabled children, young people and their families been involved in:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>interviews or the assessment process?</td>
</tr>
<tr>
<td>Bluebell Wood Hospice</td>
<td>Yes</td>
</tr>
</tbody>
</table>

3.5 Access to services

Community speech and language therapy – number of referrals and average wait in weeks
Between 1\textsuperscript{st} April 2010 and 30\textsuperscript{th} September 2010 how many children and young people had been referred and during the same period what was the average wait in weeks from receipt of referral by service to start of treatment?

<table>
<thead>
<tr>
<th>Name of Provider</th>
<th>Number of children and young people referred?</th>
<th>Average wait in weeks?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doncaster and Bassetlaw (FH)</td>
<td>1287</td>
<td>4</td>
</tr>
</tbody>
</table>

The national average wait in weeks was 12 and waiting times ranged from 0 up to 311 weeks.

### Community physiotherapy

Between 1\textsuperscript{st} April 2010 and 30\textsuperscript{th} September 2010, what was the average wait (in weeks) from receipt of referral by service to the start of treatment?

Bassetlaw PCT responded that the average wait was:

Wait not known for Doncaster and Bassetlaw Hospitals FT

The national average wait in weeks was 7 and waiting times ranged from 0 to 30 weeks.

### Community occupational therapy

Between 1\textsuperscript{st} April 2010 and 30\textsuperscript{th} September 2010 what was the average wait from receipt of referral by the service to the start of treatment?

Bassetlaw PCT responded that the average wait was:

Wait not known for Bassetlaw Community Health

The national average wait in weeks was 14 and waiting times ranged from 0 to 94 weeks.

#### 3.6 Short Breaks

In the data collection period from 1\textsuperscript{st} April 2010 and 30\textsuperscript{th} September 2010, how many children and young people were newly referred for a short break?

<table>
<thead>
<tr>
<th>Name of Provider</th>
<th>Number of children and young people who were newly referred for a short break?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nottinghamshire County Council</td>
<td>Not known</td>
</tr>
<tr>
<td>Bluebell Wood Children’s Hospice</td>
<td>Not known</td>
</tr>
</tbody>
</table>

#### 3.7 Wheelchairs, aids and equipment for disabled children and young people
Waits for wheelchairs/special seating

Between 1\textsuperscript{st} April 2010 - 30\textsuperscript{th} September 2010, how long did children and young people wait, on average, between receipt of referral to the service and receipt of their wheelchair or special seating?

Wait not known for a lightweight manual chair, Wait not known for a powered chair from M & SRC@Northern General Hospital

Wait not known for a lightweight manual chair, Wait not known for a powered chair from ICES/British Red Cross

The national average wait in weeks for a lightweight manual chair was 8 and waiting times ranged from 0 to 59 weeks. The national average wait in weeks for a powered chair was 10 and waiting times ranged from 0 to 77 weeks.

Age limits for eligibility for equipment

Do your eligibility criteria for wheelchairs, community aids and community equipment specify age limits?

Bassetlaw PCT specified the following upper and lower age limits in its eligibility criteria for equipment:

Wheelchairs – manual
No age limits specified.

Wheelchairs – powered
No age limits specified.

Special seating
No age limits specified.

Community aids
No age limits specified.

Community equipment
No age limits specified.

A local report has been published for all PCTs and these, along with a national report and the full data set are available on our website: http://www.cqc.org.uk/public/reports-surveys-and-reviews/reviews-and-studies/support-families-disabled-children