

Regulatory Assessment Statement 2007/2008

The Princess Alice Hospice

28 West end Lane
Esher
Surrey
KT10 8NA

Introduction

The Care Standards Act 2000 sets out those Independent healthcare providers in England that must be registered with the Healthcare Commission. To register, they need to demonstrate compliance with the Care Standards Act 2000 and associated regulations. The Healthcare Commission tests providers' compliance by assessing each registered establishment against a set of *National Minimum Standards*, which were published by the Government and set out the minimum standards for different types of independent health services.

Background

The Princess Alice Hospice, which is a registered charity, provides specialist palliative care services for patients in the Surrey, Middlesex and South West London catchment area. The specialist palliative community care team, provide a 24 hour on-call advice and offer support to patients and their carers at home, in nursing homes or residential homes.

The day hospice provides facilities for up to 20 patients offering a very wide range of treatments and activities to compliment the nursing care including exercise, crafts, art, chiropody, internet and computer skills, massage etc.

The Hospice has it's own Education Centre which offers an extensive education programme and courses, covering all aspects of palliative care both for their own staff and for other health professionals. Trained volunteers compliment the service, mainly working supporting the wards and within the coffee shop, gift shop, library and garden. 28 patients can be cared for in the in-patient facilities which re-opened in July, 2006 following a major re-build.

Registration Categories

This registration is granted within the following categories only

Description	Service Category
Independent Hospital	H (A) Hospice for Adults

Conditions of registration

This registration is subject to the following conditions. Each condition is inspected for compliance. The judgement is described as Compliant, Insufficient Assurance, Not Met or Not Inspected.

Condition of Registration:
1. Up to 20 clients may be accommodated on a day hospice basis 09.00-17.00 hours
2. The service is registered to provide care to persons aged eighteen (18) years and over only.

Assessments

The Healthcare Commission only carries out on site inspections to make assessments of standards where we do not have sufficient evidence that the required level of performance is being achieved. The Healthcare Commission is required to inspect establishments at least once every five years and this report reflects the assessment of the establishment or agency at a given point in time.

This establishment has been assessed as not needing an inspection during the period 1 April 2007 to 31 March 2008.

We have reviewed a range of information during the year, including the last inspection report and other information we have received from and about the establishment. From this information we did not identify any risks to suggest that the provider was not meeting the National Minimum Standards, consequently there is no need for the establishment to be further checked through an inspection. The establishment will continue to provide further information to us during this period so that we can continue to be assured that there are no identified risks to their compliance with the National Minimum Standards. If at any time we are not assured that the National Minimum Standards are met, we may decide to carry out an inspection of the establishment to check their compliance.

Below are examples of the information we have reviewed in arriving at our decision not to inspect this establishment in 07/08.

Where the Healthcare Commission has carried out on-site inspections, these are available on our web site. This service was last subject to an on-site inspection on 07/02/2007.

Information reviewed		What this tells us
Self-Assessment	☒	The first stage in the annual assessment process is for registered providers to complete a comprehensive self-assessment against all the National Minimum Standards that relate to their service. We ask providers to describe what systems and evidence they have to assure themselves they are complying with these. We look at their responses and judge whether we feel confident that the systems and evidence they have is sufficient to demonstrate compliance. Where we find gaps we may ask the provider to submit more evidence to us, where no such evidence can be provided we may undertake an inspection to check for ourselves.

The Healthcare Commission exists to promote improvement in health and healthcare. We have a statutory duty to assess the performance of healthcare organisations, award annual performance ratings for the NHS and coordinate reviews of healthcare by others. In doing so, we aim to reduce the regulatory burden on healthcare organisations and align assessments of the healthcare provided by the NHS and the independent (private and voluntary) sector. The Healthcare Commission's full name is the Commission for Healthcare Audit and Inspection.

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