

# Review of compliance

## Bridgefoot Developments Limited Jason Hylton Court

<b>Region:</b>	East Midlands
<b>Location address:</b>	Wilmot Road Swadlincote Derbyshire DE11 9BJ
<b>Type of service:</b>	Care home service with nursing
<b>Date of Publication:</b>	September 2012
<b>Overview of the service:</b>	<p>Jason Hylton Court is located in Swadlincote, South Derbyshire and is owned by Bridgefoot Developments Limited.</p> <p>Jason Hylton Court is registered to provide a care home service with nursing for up to 37 older people.</p>

# Summary of our findings for the essential standards of quality and safety

## Our current overall judgement

**Jason Hylton Court was meeting all the essential standards of quality and safety inspected.**

The summary below describes why we carried out this review, what we found and any action required.

### Why we carried out this review

We carried out this review to check whether Jason Hylton Court had taken action in relation to:

Outcome 10 - Safety and suitability of premises

### How we carried out this review

We reviewed all the information we hold about this provider.

### What people told us

This was the second follow up visit to check if the compliance action made at our previous follow up visit in July 2012 had been addressed.

We spoke with one person at this visit, as the compliance action left was regarding the support they received. This person confirmed that they were happy with the support and services provided to them.

### What we found about the standards we reviewed and how well Jason Hylton Court was meeting them

#### **Outcome 10: People should be cared for in safe and accessible surroundings that support their health and welfare**

The provider was meeting this standard. The care, treatment and support experienced by one person met their needs and protected their rights.

### Other information

Please see previous reports for more information about previous reviews.

**What we found  
for each essential standard of quality  
and safety we reviewed**

The following pages detail our findings and our regulatory judgement for each essential standard and outcome that we reviewed, linked to specific regulated activities where appropriate.

We will have reached one of the following judgements for each essential standard.

Compliant means that people who use services are experiencing the outcomes relating to the essential standard.

Where we judge that a provider is non-compliant with a standard, we make a judgement about whether the impact on people who use the service (or others) is minor, moderate or major:

A minor impact means that people who use the service experienced poor care that had an impact on their health, safety or welfare or there was a risk of this happening. The impact was not significant and the matter could be managed or resolved quickly.

A moderate impact means that people who use the service experienced poor care that had a significant effect on their health, safety or welfare or there was a risk of this happening. The matter may need to be resolved quickly.

A major impact means that people who use the service experienced poor care that had a serious current or long term impact on their health, safety and welfare, or there was a risk of this happening. The matter needs to be resolved quickly.

Where we identify compliance, no further action is taken. Where we have concerns, the most appropriate action is taken to ensure that the necessary changes are made.

More information about each of the outcomes can be found in the *Guidance about compliance: Essential standards of quality and safety*

## Outcome 10: Safety and suitability of premises

### What the outcome says

This is what people should expect.

People who use services and people who work in or visit the premises:

\* Are in safe, accessible surroundings that promote their wellbeing.

### What we found

#### Our judgement

The provider is compliant with Outcome 10: Safety and suitability of premises

#### Our findings

##### What people who use the service experienced and told us

At our inspection in April 2012 discussions with one person identified that they were unable to get out of bed due to insufficient equipment being available for them.

At our visit in July 2012 we spoke with this person again who confirmed that the situation remained as it was in April 2012. This person confirmed that they would like to spend an hour or two each day out of bed and in the communal areas of the home but had been told this was not possible as staff were unable to support them using the equipment in place.

At our visit in September 2012 this person was out of bed and sitting in a comfortable chair. They confirmed that staff supported them to get out of bed each day for an hour or two. They stated that this was sufficient as due to their health needs they preferred to spend the majority of the day in bed. This person told us that the home had purchased a wheelchair to enable them to go into the communal areas of the home if they wished, although at the time of our visit they had chosen to sit in their room.

##### Other evidence

At our follow up visit in July 2012 we found that insufficient action had been taken to address this person's moving and handling needs.

We received information from the registered manager in August 2012 to confirm that this person's needs had been assessed and suitable equipment was in place to support them to spend time out of bed each day, as they wished either in their bedroom or the communal areas of the home.

At this visit both discussions with this person, observations and records seen confirmed that this person's moving and handling support needs were being met. This enabled them to spend time out of bed and access communal areas, for their social and therapeutic well being and other facilities such as baths or showers.

**Our judgement**

The provider was meeting this standard. The care, treatment and support experienced by one person met their needs and protected their rights.

# What is a review of compliance?

By law, providers of certain adult social care and health care services have a legal responsibility to make sure they are meeting essential standards of quality and safety. These are the standards everyone should be able to expect when they receive care.

The Care Quality Commission (CQC) has written guidance about what people who use services should experience when providers are meeting essential standards, called *Guidance about compliance: Essential standards of quality and safety*.

CQC licenses services if they meet essential standards and will constantly monitor whether they continue to do so. We formally review services when we receive information that is of concern and as a result decide we need to check whether a service is still meeting one or more of the essential standards. We also formally review them at least every two years to check whether a service is meeting all of the essential standards in each of their locations. Our reviews include checking all available information and intelligence we hold about a provider. We may seek further information by contacting people who use services, public representative groups and organisations such as other regulators. We may also ask for further information from the provider and carry out a visit with direct observations of care.

Where we judge that providers are not meeting essential standards, we may set compliance actions or take enforcement action:

**Compliance actions:** These are actions a provider must take so that they **achieve** compliance with the essential standards. We ask them to send us a report that says what they will do to make sure they comply. We monitor the implementation of action plans in these reports and, if necessary, take further action to make sure that essential standards are met.

**Enforcement action:** These are actions we take using the criminal and/or civil procedures in the Health and Social Care Act 2008 and relevant regulations. These enforcement powers are set out in the law and mean that we can take swift, targeted action where services are failing people.

## Information for the reader

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