

Mr & Mrs Mohamedally

# Dunheved Lodge

## Inspection report

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13 February 2017

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### Ratings

Overall rating for this service

Good ●

Is the service well-led?

Good ●

# Summary of findings

## Overall summary

Dunheved Lodge is a residential care home that provides 24 hour care and support for up to 14 adults. The home specialises in caring for adults with a learning disability. At the time of our visit 14 people were using the service.

The home had a registered manager in post. 'A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.'

We carried out an unannounced comprehensive inspection of this service in August 2016. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. We found improvements had been made and relevant notifications had been sent to the Commission and we have revised our rating to good for the Well led section

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Dunheved Lodge on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service well-led?**

The service improved to good.

We found that action had been taken and the manager of the service sent the CQC notifications in relation to the authorisation of Deprivation of Liberty (DoLS) applications.

**Good** ●

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## **Detailed findings**

### Background to this inspection

We undertook an unannounced focused inspection of Dunheved Lodge on 13 February 2017. This inspection was done to check that improvements to meet legal requirements planned by the provider after our July 2016 inspection had been made. We inspected the service against one of the five questions we ask about services: is the service well led? This is because the service was not meeting some legal requirements.

The inspection was carried out by one inspector. Before the inspection visit we reviewed records and information held such as notifications. We contacted the local authority monitoring department and the safeguarding team to gather information. During the inspection visit we spoke with the manager and one senior member of staff. We looked at the systems and records for the management of the service, and records of incidents and events.

## Is the service well-led?

### Our findings

The registered manager had a good understanding of their management role and responsibilities and the legal obligations with regard to CQC including the requirements for the submission of notifications of relevant events. For people with a DoLS authorisation in place CQC had been informed of all of these and of any other events in a timely manner.