

# Curzon Avenue Surgery

## Quality Report

Quality report  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

Overall rating for this service

Good 

Are services safe?

Good 

# Summary of findings

## Contents

### Summary of this inspection

|   | Page |
|---|------|
| Overall summary                             | 2    |
| The five questions we ask and what we found | 3    |
| The six population groups and what we found | 4    |

### Detailed findings from this inspection

|                                    |   |
|------------------------------------|---|
| Our inspection team                | 5 |
| Why we carried out this inspection | 5 |
| How we carried out this inspection | 5 |
| Detailed findings                  | 6 |

## Overall summary

### Letter from the Chief Inspector of General Practice

We carried out a focussed, desk based review inspection at Curzon Avenue Surgery on 4 May 2017. We found the practice to be good for providing safe services and it is rated as good overall.

We previously conducted an announced comprehensive inspection of the practice on 25 August 2016. As a result of our findings, the practice was rated as good for being responsive, effective, caring and well led; and rated as requires improvement for being safe, which resulted in a rating of good overall. At that time, we found that the provider had breached Regulation 12 (1) (Safe care and treatment) of the Health and Social Care Act 2008, due to the absence of appropriately signed documentation which would enable the practice nurse to legally administer medicines.

The practice wrote to us to tell us what they would do to make improvements and meet the legal requirements. We undertook this focussed desk based inspection to check that the practice had followed their plan, and to confirm that they had met the legal requirements.

This report only covers our findings in relation to those areas where requirements had not been met. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Curzon Avenue Surgery on our website at [www.cqc.org.uk/location/1-545108193](http://www.cqc.org.uk/location/1-545108193).

Our key findings across all the areas we inspected were as follows:

- The practice had taken action to ensure that appropriately signed documentation was on file to allow the practice nurse to legally administer medicines.

**Professor Steve Field CBE FRCP FFPH FRCGP**

Chief Inspector of General Practice

# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

The practice is rated as good for providing safe services.

When we inspected in August 2016, we noted the absence of appropriately signed documentation enabling the practice nurse to legally administer medicines. At this inspection we were shown evidence which confirmed that appropriately signed documentation was on file.

**Good**



# Summary of findings

## The six population groups and what we found

We always inspect the quality of care for these six population groups.

### Older people

The practice is rated as good for the care of older people. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



### People with long term conditions

The practice is rated as good for the care of people with long term conditions. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



### Families, children and young people

The practice is rated as good for the care of families, children and young people. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



### Working age people (including those recently retired and students)

The practice is rated as good for the care of working age people (including those recently retired and students). As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



### People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



### People experiencing poor mental health (including people with dementia)

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia). As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



# Curzon Avenue Surgery

## Detailed findings

### Our inspection team

**Our inspection team was led by:**

Our inspection team was led by a CQC Lead Inspector.

### Why we carried out this inspection

We carried out a desk based review inspection of this service on 4 May 2017 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This was because the service was not meeting some legal requirements during our previous visit on 25 August 2016.

The inspection was conducted to check that improvements planned by the practice to meet legal requirements had been made.

### How we carried out this inspection

During our desk based inspection we reviewed a range of information provided by the practice and spoke with the practice manager.

# Are services safe?

## Our findings

### Overview of safety systems and processes

When we inspected in April 2016, we noted that the practice did not have signed Patient Group Directions (PGDs) in place to allow its practice nurse to legally administer medicines. PGDs are written instructions for the supply or administration of medicines to groups of patients who may not be individually identified before presentation for treatment.

We asked the provider to take action and shortly after our inspection we were advised that appropriately signed PGDs were on file for the practice nurse. As part of our May 2017 inspection we saw confirming evidence that these PGDs had been updated with newer PGDs, issued by Public Health England. We noted that these were also appropriately signed.