

Dr Bevan & Partners

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good 

Are services safe?

Good 

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

In February 2016, a comprehensive inspection of Dr Bevan & Partners was conducted. The practice was rated as requires improvement for safe and good for effective, caring, responsive and well led. Overall the practice was rated as good.

We found that the practice required improvement for the provision of safe services because improvements were needed in the way the practice assessed, managed and mitigated the risk associated with the spread of infections and with fire safety.

Dr Bevan and Partners sent us an action plan which set out the changes they would make to improve in these areas.

We carried out an announced desk top inspection of Dr Bevan & Partners on 20 September 2016 to ensure the practice had made these changes and that the service was meeting regulations. At this inspection we rated the

practice as good for providing safe services. The overall rating for the practice remains good. For this reason we have only rated the location for the key question to which this related. This report should be read in conjunction with the full inspection report published on 16 February 2016.

Our key findings were:

- The practice had processes in place to prevent, detect and control the spread of infections, including those that are health care associated.
- Comprehensive fire risk policies and procedures were in place.
- Recommended training had been undertaken by practice staff.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services. Since our last inspection in February 2016, systems had been put in place to ensure safe patient care.

- The practice had an infection control risk assessment in place and had actioned the areas identified.
- Infection control audits had been completed by the infection control leads.
- Staff had completed training modules relating to infection control.
- A legionella risk assessment had been undertaken legionella (Legionella is a term for a particular bacterium which can contaminate water systems in buildings). All identified actions had been completed.
- A fire risk assessment had been completed and all identified areas actioned.
- The practice had a fire log in place which detailed equipment testing schedules that had been undertaken.

Good



Dr Bevan & Partners

Detailed findings

Our inspection team

Our inspection team was led by:

The desk top review was undertaken by a CQC inspector.

Why we carried out this inspection

We carried out a comprehensive inspection on 16 February 2016 and published a report setting out our judgements. We asked the practice to send a report of the changes they would make to comply with the regulations they were not meeting. We have followed up to make sure the necessary changes had been made and found the practice was meeting the fundamental standards included within this report. This report should be read in conjunction with the full inspection report.

How we carried out this inspection

We undertook a focused desk top inspection of Dr Bevan & Partners on 20 September. We have not revisited Dr Bevan & Partners as part of this review because they were able to demonstrate that they were meeting the standards without the need for a visit. This was carried out to check that the practice had completed the actions they told us they would take to comply with the regulations we found had been breached during an inspection in February 2016.

To complete this desk top inspection we:

- Reviewed records relevant to the management of infection control and fire safety
- Spoke with the practice manager.

Because this was a focused follow up inspection we looked at one of the five key questions we always ask:

- Is it safe?

Are services safe?

Our findings

Safe track record and learning

When we visited the practice in February 2016 we found that :

- The practice had no cleaning schedule and was unable to demonstrate oversight of the contract they had with the cleaners of the building. Staff had not received up to date infection control training. Infection control audits had not been carried out and there was no evidence that a legionella risk assessment had been undertaken (Legionella is a term for a particular bacterium which can contaminate water systems in buildings).
- The practice was unable to provide evidence of a fire risk assessment or a fire log which detailed the checks that had been completed by the outside contractors, employed to check and maintain fire equipment. There was no evidence that a fire drill had taken place in the last 12 months.

This was a breach of Regulation 12 HSCA (RA) regulations 2014: Safe care and treatment. Following our comprehensive inspection, the practice sent us an action plan which detailed how they would ensure all these areas were addressed.

Subsequently they provided us with evidence of the changes in the management of infection prevention control and fire safety procedures. This included a detailed action plan and improvements made.

We undertook a desk based review on 20 September 2016 to review these systems and ensure the improvements had been completed. From our desk based inspection we found:

Overview of safety systems and processes

- A comprehensive infection control risk assessment had been undertaken and areas identified as needing improvement, had been actioned. Regular cleaning audits had been undertaken by the infection control leads. Staff had completed training modules relating to infection control prevention. A legionella (Legionella is a term for a particular bacterium which can contaminate water systems in buildings) risk assessment had been carried out by an external company and their recommendations had been actioned.
- A fire risk assessment had been undertaken and all areas identified for improvement had been actioned. We received evidence of the fire log which demonstrated that regular fire alarm and equipment testing had been carried out and training completed. The practice had initiated an annual schedule of equipment checks and fire drills.