

Annual service review

Name of Service: Travis Gardens (88)

The quality rating for this care home is: two star good service

The rating was made on: 0 4 0 2 2 0 0 9

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Eileen Engelmann

Date of this annual service review:

0 2 0 3 2 0 1 0

Information about the service

Address of service:	88 Travis Gardens Hexthorpe Doncaster South Yorkshire DN4 0DP
Telephone number:	01302852814
Fax number:	01302310687
Email address:	NONE
Provider web address:	

Name of registered provider(s):	Doncaster Health Care (NHS) Trust
Name of registered manager (if applicable)	

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	8	0

Conditions of registration:	
The maximum number of service users who can be accommodated is: 8	
The registered provider may provide the following category of service only: Care home only - Code PC, to service users of the following gender: Either, whose primary care needs on admission to the home are within the following categories: Learning disability - Code LD	
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No
If yes, what have they been:	

Date of last key inspection:	0	4	0	2	2	0	0	9
Date of last annual service review (if applicable):								

Brief description of the service
88 Travis Gardens is a registered residential home that provides twenty-four hour personal care and accommodation for a maximum of eight adults with a learning disability and associated physical impairment. The building is owned by Doncaster Metropolitan Borough Council (DMBC). The Rotherham, Doncaster and South Humber

Mental Health NHS Foundation Trust (RDASH) staff the home. These organisations share the day to day running of the home with the trust being responsible for the employment and supervision of the staff group in accordance with RDASH Trust Policy. The DMBC is responsible for the structure's maintenance and upkeep. The Philosophy of the home is to integrate and enable people with a learning disability to become part of the community. The home is located in the small community of Hexthorpe, approximately 3 miles from Doncaster. The home is easily accessed from the M18 has car parking spaces available and a regular bus service that stops nearby. The purpose built bungalow style home provides all service users with single bedroom accommodation, shared lounge and dining area. There is a secure garden area that has both lawned and patio areas.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We last visited the home for its Key Inspection on 4 February 2009 when we rated it as a 2 star or good service.

What did we do for this Annual Service Review.

We looked at all the information that we have received, or asked for, since the last Key Inspection. This included

The Annual Quality Assurance Assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service.

Surveys returned to us by people using the service and from other people with an interest in the service.

Information we have about how the service has managed any complaints.

What the service has told us about things that have happened in the service, these are called 'notifications' and are a legal requirement.

The previous Key Inspection and the results of any other visits that we have made to the service in the last 12 months.

Relevant information from other organisations.

What has this told us about the service?

The home sent us their AQAA when we asked for it. It was clear and gave us all the information that we asked for. We looked at the information in the AQAA and our judgement is that the home is still providing a good service and that they know what further improvements they need to make.

The AQAA tells us that the service has robust staff recruitment and employment policies and procedures in place, and all new staff are given an induction when they start work. Staff have access to a good range of training and development opportunities aimed at giving them the skills and knowledge to meet the diverse needs of the people using the service.

In the past 12 months the service has focused on implementing training around the Mental Capacity Act (MCA), Deprivation of Liberty Standards (DOLs) and Equality and Diversity issues. The service has carried out Mental Health Capacity Assessments for all people using the service. The assessment gives the service information about each person's ability to make their own informed choices and decisions about their care and daily lives, and shows where an individual needs an external advocate to support them in this process or act in their best interests.

We received 8 surveys back from people using the service, they received help from the staff in completing the questionnaires.

People living in the home told us that they are happy there. People commented that they get the care and support they require and are able to make choices about their daily lives. Individuals told us " the food is nice", " I like going out on the bus with the staff" and "I get the help I need in a homely atmosphere".

People using the service told us that they would like more activities and outings. The AQAA tells us that over the past 12 months the manager has reviewed the day services that individuals attended. These have been changed so that individuals now attend different sessions of their own choice and even different facilities where appropriate. More sensory equipment has been purchased by the home and improved sensory activities have been introduced to the timetables. The daily routines for people have become more flexible and staff have attended training in Makaton and intensive interaction workshops to improve the communication between people using the service and staff.

We have not received any formal complaints about the service in the past 12 months. The AQAA tells us the service has developed the complaints policy and procedure and safeguarding information into an easy read format to help people using the service to understand the process better. Staff have received training around safeguarding of adults from abuse and feel confident of using the systems in place within the service.

The home continues to let us know about things that have happened since our last key inspection, and they have shown that they have managed issues well. They work well with us and have shown us that their service continues to provide good outcomes for the people who use it.

What are we going to do as a result of this annual service review?

It is our statutory responsibility to inspect all care services at least once every 3 years. The completion of this Annual Service Review has not changed our view of the quality rating for this service, therefore we are not planning to inspect this service before 3 February 2012.

However, we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

Document Purpose:	Annual service review
Author:	CQC
Audience:	General Public
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