

Random inspection report

Care homes for adults (18-65 years)

Name:	Hobbits Holt
Address:	156 Ruspidge Road Cinderford Glos GL14 3AP

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Simon Massey	2	9	0	4	2	0	1	0

Information about the care home

Name of care home:	Hobbits Holt
Address:	156 Ruspidge Road Cinderford Glos GL14 3AP
Telephone number:	01594823554
Fax number:	01594824975
Email address:	hobbits.holt@craegmoor.co.uk
Provider web address:	Craegmore.co.uk

Name of registered provider(s):	Park Care Homes (No 2) Ltd
Name of registered manager (if applicable)	
Mrs Janet Cornell Ashford	
Type of registration:	care home
Number of places registered:	7

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	7	0

Conditions of registration:								
The maximum number of service users who can be accommodated is 7.								
The registered person may provide the following category of service only: Care home providing personal care - Code PC to service users of either gender whose primary care needs on admission to the home are within the following category: Learning disability - Code LD								
Date of last inspection								
Brief description of the care home								
Hobbits Holt is a detached residential care home situated 1.5 miles from the centre of Cinderford. It is owned by Craegmoor which has several other services in the area. The home provides accommodation for up to six people with Learning Disabilities who may also present some moderate non-aggressive challenging behaviour.								

Brief description of the care home

The accommodation consists of the main house and a separate converted garage. On the ground floor in the main house there is a large kitchen/diner, office, laundry, bathroom and three lounge areas (one of which is used as a sensory/music room). On the first floor there are six single bedrooms and a bathroom. The garage has been converted to provide a ground floor resource and activity area with office accommodation above. There are terraced well-maintained gardens.

The Statement of Purpose and Service User Guide are available from the office. People have their own copy. The base fee for the home is #1,037. Additional charges include payment of disability living allowance towards transport and payment for chiropody and hairdressing appointments.

What we found:

This unannounced random inspection was undertaken on 29/04/2010 and lasted for approximately 4 hours. At the time of this visit the registered manager was attending a meeting away from the home and the deputy manager was on annual leave. The deputy, though, did return to the home and assisted with some aspects of the inspection. During this visit the Inspector met with three staff on duty that day and the people living in the home. Two people were away from the home participating in activities. Records relating to the latest people to move into the home were seen as well as medication records and the recording of medication administration. Staffing records were also checked and an inspection of the environment was also carried out.

People living in the home were observed interacting with staff and also undertaking domestic chores. People appeared comfortable and relaxed in their home and there was evidence of positive and appropriate relationships between the staff and the people living in the home.

People described activities they had undertaken socially and also some trips that were planned for the future. People described and demonstrated how they were involved in personalizing their bedrooms and choosing what activities they wished to undertake. People explained how they were involved in choosing the menus and planning their diets.

The medication storage and administration was checked and found to be satisfactory. Staff explained how they received training before they were permitted to undertake this responsibility. The home currently has no controlled medications to administer and there was evidence that medication was regularly reviewed by the GP and that regular auditing of the storage was being completed when new medication orders were checked in.

A sample of the most recently appointed staffs recruitment records were examined and found to be in order. The correct checks had been completed and the appropriate references collected.

The service retains a core of staff who have worked there for a number of years and help to provide a consistent and high standard of care and support.

What the care home does well:

The service continues to provide good person centered care to the people living in the home and the staff have positive and professional relationships with the service users.

The management of the home provides good support and supervision to the staff team, who have received regular training updates.

The home appeared to be well maintained and was clean and hygienic throughout at the time of this visit.

What they could do better:

No specific areas requiring improvements or issues requiring addressing were identified during this inspection.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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