

Random inspection report

Care homes for adults (18-65 years)

Name:	Parkcare Homes (No 2) Ltd (Devonshire Road)
Address:	43 Devonshire Road London N13 4QU

The quality rating for this care home is:	two star good service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Wendy Heal	2	7	0	5	2	0	1	0

Information about the care home

Name of care home:	Parkcare Homes (No 2) Ltd (Devonshire Road)
Address:	43 Devonshire Road London N13 4QU
Telephone number:	02088824702
Fax number:	02088824702
Email address:	devonshire.road@craegmoor.co.uk
Provider web address:	

Name of registered provider(s):	Parkcare Homes (No2) Ltd
Name of registered manager (if applicable)	
Mr Brian Hughes	
Type of registration:	care home
Number of places registered:	6

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0

Conditions of registration:								
The maximum number of service users who can be accommodated is: 6								
The registered person may provide the following category of service only: Care Home only - Code PC to service users of the following gender: Either whose primary care needs on admission to the home are within the following categories: Learning disability - Code LD								
Date of last inspection								
Brief description of the care home								
Devonshire Road is a home for six young adults with a learning disability. The home was first registered in October 1991. Parkcare Homes Limited, which is a subsidiary of Craegmoor Healthcare Limited, manages the home. Whilst the home is registered for six young adults, one of the bedrooms could be shared but currently is occupied by one person. At the time of the inspection there were five people living at the home. The home is a terraced house located a short walk from the shops at Palmers Green.								

Brief description of the care home

There is one bedroom on the ground floor and four bedrooms on the first floor. There is a bathroom and separate shower room on the first floor. There is a small garden at the rear of the house. The staff team consists of a manager; two senior care staff and a team of care staff. The people living in the home access local community facilities and the home has a people carrier vehicle to support these activities. The homes fees are available on request. The last inspection report is available in the office for people to view. The report is also available on the Care quality Commissions website.

What we found:

This was a random inspection in line with the Care Quality Commissions current guidance with regard to inspecting registered services. A random unannounced inspection took place on the 27/5/10. The manager had forwarded an Annual Quality Assurance Assessment (AQAA) which was considered as part of this inspection.

As part of the inspection process we focused on areas of personal care, protection, environment and conduct and management of the home.

The care plans and risk assessment for two identified people were inspected and found to be up to date and had been reviewed. The manager was in the process of requesting the minutes for the reviews that had taken place for identified people that had not been received at the time of the inspection.

The records for health care appointments for two identified people living in the home were inspected. These evidenced that people are being supported to receive their individual health care checks. The medication and administration records were inspected. The medication had been signed for on the Medication Administration Record. This ensures that effective recording is taking place and means that professional practice is being followed. The medication cabinet was inspected and found to be in order.

There was a record of staff that were able to administer medication which included a sample of staff signatures which further safeguards the people living in the home.

We looked at the complaints file and no complaints had been made since the time of the previous inspection.

There is a pictorial complaints procedure which ensures that the complaints procedure is accessible to all of those people that wish to use it.

The staff at the home have attended adult abuse training. The adult protection guidelines for the organisation were available along with the local authority procedures from the relevant placing authority for those people living in the home. This means that staff have the information available to them to protect people from potential abuse.

We inspected the premises. People living in the home have their own bedroom. On the day of the inspection they were found to be appropriately furnished.

There is a bathroom and separate shower room on the first floor. There is a lounge which has been decorated and new items of furniture and a new television have been obtained. A complete refurbishment of the kitchen has taken place which includes new integrated appliances.

With regard to the conduct and management of the home the manager has obtained their National Vocational Qualification level 4 and Registered Managers Award and provides professional leadership to the staff team.

Health and safety certificates were inspected and the necessary certificates were

available and in order in relation to the gas and electric. All appliances had been serviced. The record of smoke detectors, fire drills and weekly alarm checks were inspected and found to be in order. This ensures that health and safety is taken seriously.

What the care home does well:

People's care plans are up to date and reflect their current and changing needs. This assists to ensure their individual needs can be met.

The process for recording and administering medication is effective which safeguards the health and well being of the people living in the home.

The home is well maintained and comfortable which makes it a pleasant place for people to live.

There are effective health and safety arrangements in place in place. This ensures that health and safety is taken seriously and further protects the people living in the home.

The home works hard to meet any requirements made by the Care Quality Commission.

There is an effective complaints procedure which is in pictorial form and accessible to all of the people that need to use it.

What they could do better:

The manager is in the process of obtaining review minutes that have not been received for the identified people who have had their individual reviews undertaken therefore a requirement has not been made.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

Document Purpose:	Inspection Report
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Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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