

Annual service review

Name of Service:	146 Lower Robin Hood Lane
------------------	---------------------------

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?	No
--------------------------------------------------------------------	----

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:	
------------------------------------------------	--

Name of inspector:	Date of this annual service review:
Eamonn Kelly	2 9 0 5 2 0 0 9

Information about the service

Address of service:	146 Lower Robin Hood Lane Walderslade Chatham Kent ME5 9Lb
Telephone number:	01634685656
Fax number:	
Email address:	
Provider web address:	www.mcch.co.uk

Name of registered provider(s):	MCCH Society Ltd	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	5	0

Conditions of registration:		
The maximum number of service users to be accommodated is 5.		
The registered person may provide the following category/ies of service only: Care home only - (PC) to service users of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Learning disability (LD).		
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No	
If yes, what have they been:		

Date of last key inspection:									
Date of last annual service review (if applicable):									

Brief description of the service
146 Robin Hood Lane is a large detached bungalow situated in a quiet cul-de-sac in Chatham. Shops and other amenities are situated close by. The home cares for residents who have a learning disability with the majority being over 65 years of age. The home is staffed and managed by MCCH Society Ltd.
The current fees for this service range from #1294.58 - 1446.28 per week

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

x

What has this told us about the service?

xx

What are we going to do as a result of this annual service review?

x

Reader Information

Document Purpose:	Annual service review
Author:	CQC
Audience:	General Public
Further copies from:	0870 240 7535 (national contact centre)

Our duty to regulate social care services is set out in the Care Standards Act 2000. The content of which can be found on our website.

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

We want people to be able to access this information. If you would like a copy of the findings in a different format or language please contact our helpline or go to our website.

Copyright © (2009) Care Quality Commission (CQC). This publication may be reproduced in whole or in part, free of charge, in any format or medium provided that it is not used for commercial gain. This consent is subject to the material being reproduced accurately and on proviso that it is not used in a derogatory manner or misleading context. The material should be acknowledged as CQC copyright, with the title and date of publication of the document specified.