



Making Social Care Better for People

Inspecting for better lives

Random inspection report

Care homes for adults (18-65 years)

Name:	Ledgers Bungalow
Address:	Queen Street Paddock Wood Tonbridge Kent TN12 6NP

The quality rating for this care home is:	two star good service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full assessment of the service. We call this a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed inspection. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:								
Suni Chotai	1	2	0	3	2	0	0	9	

Information about the care home

Name of care home:	Ledgers Bungalow
Address:	Queen Street Paddock Wood Tonbridge Kent TN12 6NP
Telephone number:	01622769114
Fax number:	
Email address:	ledgers@MCCH.org.uk
Provider web address:	www.mcch.co.uk

Name of registered provider(s):	MCCH Society Ltd
Name of registered manager (if applicable)	
Type of registration:	care home
Number of places registered:	6

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0

Conditions of registration:									
The maximum number of service users to be accommodated is 6.									
The registered person may provide the following category/ies of service only: Care home only - (PC) to service users of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Learning disability (LD).									
Date of last inspection									
Brief description of the care home									
Ledgers Bungalow is one of a group of registered care homes managed by MCCH Society Ltd in the south east of England. It is situated in the small hamlet of Queen Street, approximately two miles from Paddock Wood - a small town with all the community resources that implies (shops, library, hairdressers, opticians, dentists, GP									

Brief description of the care home

and banking services etc). The home is registered for six service users with learning disabilities, who may also have a physical disability.

All the bedrooms are single occupancy. There is an adapted bathroom and shower room, a kitchen / dining room, a lounge and a separate laundry facility. Ramps are fitted to external doors for wheelchair use. But a number of doorways and passageways are too restrictive for wheelchair users.

In terms of access by visitors and community presence, there is parking space on site for five or six vehicles, including the home's own minibus (this is not enough). The nearest bus and train routes are in Paddock Wood i.e. not within walking distance. There are no paths down the lane to access the home.

What we found:

The CSCI pharmacist inspector looked at medicine management procedures in the home.

In recent months there had been a few errors reported and the pharmacist was asked to investigate. We found that there were good medicines management policies and procedures and members of staff had been asked to reread and sign that they understood the procedures. Further medicines training had been accessed in December 2008. Good documentation is available around medicine management. We asked what had been the reasons that could be attributed to the medicine errors. The answer was that there had been manager changes within the organisation new staff recently and this could have attributed to the errors. The service had taken the correct actions to address the errors and lessons were learnt. The home has no provision to store controlled drugs according to the law although at present there were no controlled drugs in the home. Two members of staff are involved in giving medicines. There is no clear written policy on the lines of responsibilities.

What the care home does well:

There are good procedures on medicine management and these are followed by staff.

What they could do better:

To continue to maintain safe practice around medicine use.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
1	39	26(2)(a)(c)(3)	<p>Where the registered provider is an organisation the care home shall be visited by the responsible individual or an employee of the organisation not directly concerned with the conduct of the care home, visits shall take place at least once a month and be unannounced</p> <p>In that reports of Regulation 26 of monthly visits must be submitted to the Commission and available for inspection.</p> <p>Matter outstanding. 4 months in 2008 not accounted for: July, May, March, February.</p>	30/11/2006

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

Document Purpose:	Inspection Report
Author:	CSCI
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161 or

Textphone: or

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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