

## Annual service review

Name of Service: Merlewood

The quality rating for this care home is: three star excellent service

The rating was made on:

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Marie Dickinson

Date of this annual service review:

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## Information about the service

Address of service:	52 Park Lane Great Harwood Lancashire BB6 7RF
Telephone number:	01254885355
Fax number:	
Email address:	sharonclough@nas.org.uk
Provider web address:	Vanessahalfacre@nas.org.uk

Name of registered provider(s):	National Autistic Society	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0

Conditions of registration:
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The registered person may provide the following category of service only: Care home only - Code PC to service users of the following gender: Either whose primary care needs on admission to the home are within the following categories: Learning disability - Code LD The maximum number of service users who can be accommodated is: 6

Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	Yes
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If yes, what have they been:	NONE
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Date of last key inspection:									
Date of last annual service review (if applicable):									

Brief description of the service
Merlewood is registered with the Commission for Social Care Inspection to provide personal and social care for up to 6 adults with a learning disability aged over 18 years.
Merlewood is a detached property located on a busy main road in a popular residential area, within walking distance of local shops and bus routes. Parking is available at the front of the home.
Merlewood had been decorated and furnished to meet the needs of service users,

being mindful of the specific needs of those with Autistic Spectrum Disorder.

A range of communal ground floor space was available. People using the service have their own bedroom, and share bathing facilities. At the rear of Merlewood is a large secure garden.

Fees for the cost of a weeks care at Merlewood is according to assessed needs.

There was information available to potential users of the service advising them of the home and giving them details about the type of service they could expect.

## **Service update since the last key inspection or annual service review:**

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection.

This included:

The annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service such as number of staff trained and maintenance of essential services.

The previous key inspection.

What has this told us about the service?

The home sent us their annual quality assurance assessment (AQAA) when we asked for it. It was clear and gave us all the information we asked for.

We looked at the information in the AQAA and our judgement is that the home is still providing an excellent service, and that they know what further improvements they intend to make. For example they said as a result of listening to people they plan to continue to extend both person centered approaches and visual communication systems. Facilitate access and the understanding of money and banking for service users personal monies, and to set up a system where the service users personal allowance is paid directly into individual accounts. They also plan to create a multi-sensory room for relaxation, massage and use the equipment to effectively engage with the people they support.

There have not been any complaints passed to us.

There have been no safeguarding issues in the home since the last inspection.

There have been no notifications of accidents, or other matters that affect the health or welfare of the people living there.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 14th August 2011.

However we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

## Reader Information

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