

Random inspection report

Care homes for adults (18-65 years)

Name:	Ernest Kleinwort Court
Address:	Oakenfield Burgess Hill West Sussex RH15 8SJ

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Jo Hartley	1	5	0	6	2	0	1	0

Information about the care home

Name of care home:	Ernest Kleinwort Court
Address:	Oakenfield Burgess Hill West Sussex RH15 8SJ
Telephone number:	01444247892
Fax number:	
Email address:	ekc@disabilities-trust.org.uk
Provider web address:	

Name of registered provider(s):	The Disabilities Trust
Name of registered manager (if applicable)	
Mrs Marilyn Muriel Freeman	
Type of registration:	care home
Number of places registered:	35

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
physical disability	35	0

Conditions of registration:								
The maximum number of service users to be accommodated is 35.								
The registered person may provide the following category/ies of service only: Care home only - (PC) to service users of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Physical disability (PD).								
Date of last inspection								
Brief description of the care home								
Ernest Kleinwort Court is a care establishment registered to provide accommodation and personal care for a maximum of thirty-five people who are physically disabled between the ages of eighteen and sixty-five years. The registration also makes provision for those who are over the age of sixty-five years to enable residents to								

Brief description of the care home

remain in the establishment until the end of their lives if they wish, and if it is appropriate for them to do so. The registered provider is The Disabilities Trust, which is a voluntary organisation. The responsible person for the organisation is Mr P Pilbeam and the registered manager is Mrs Marilyn Freeman who is responsible for the day-to-day running of the home.

The purpose built single storey building is located on the outskirts of Burgess Hill town, close to shops and local amenities. It provides spacious personal living accommodation with en-suite facilities and a range of communal rooms, all of which are specifically designed to accommodate and facilitate residents with physical disabilities. In addition, there is a small unit of independent single flats situated in the level garden to the rear of the main building and two adjacent bungalows, which form part of the registered accommodation.

What we found:

The random inspection was arranged in order to assess compliance with a number of the key national minimum standards for care homes for older people. We planned the visit by taking into account information in the previous key inspection and annual service review reports and any other information received by the Care Quality Commission. We also used the last Annual Quality Assurance Assessment completed by the manager of the home.

The random visit was carried out on Tuesday 15th of June and lasted three and a half hours.

We looked at care plans, training records, recruitment files, medication recording and storage and complaints records. We also observed the interaction of staff and residents and spoke to some of the residents.

What the care home does well:

The home provides an attractive, comfortable and homely environment for the people who live there. People live in individual flats or bedsits with their own en-suite bathroom. There is a redecoration and refurbishment plan in place. A major makeover of the home is planned for the end of the year. A garage is in the process of being turned into an activity room with internet access and a kitchen area.

People have the specialist equipment they need including hoists and specialist beds and bathing facilities. People are able to individualise their flats/bedsits with their belongings.

For each person living in the home there is a detailed assessment and plan of care. The plans include clear information for staff to follow on how people wish their needs to be met. Care plans include details on individual's medical, social and emotional needs. Care plans are reviewed and updated at least monthly, and more often if necessary.

Residents told us their needs are being met by the home and that there are enough staff on duty. They have access to health and social care professionals including doctors, physiotherapists, chiropodists and social workers. Medication is administered by trained staff.

Comments from service users include; "I am quite happy with all aspects of my care home."

"I always find it homely."

"I really like the Independent Living Programme. It gives me chance to go out shopping."

"Good care and good food."

"Very good meals."

There is a programme of activities and entertainment in place. Surveys we received from people who live in the home indicated that they would like more activities.

This was discussed with the manager. She told us that one of the activities co-ordinators had recently returned to work after a period of absence and there was a vacancy for another activities co-ordinator. The manager has recently put in place an Independent Living Programme that enables people to have one to one time with a member of staff. The home also organises social occasions such as BBQ's, race nights, quiz nights and musical entertainment.

People told us that they enjoyed the food and have a choice of what they eat. They are also able to cook their own meals in a domestic kitchen which has been adapted for use by people who use wheelchairs.

Staffing rotas showed that there are sufficient staff on duty to meet the individual needs of the people living at the home. We looked at staff training records and found that staff are receiving mandatory training including health and safety topics and Safeguarding Vulnerable Adults. There is a very thorough induction in place for new staff which includes two weeks training and shadowing experienced staff.

The manager of the home is registered with the Care Quality Commission. The home carries out a thorough quality assurance process that includes monthly audits.

What they could do better:

The home should continue with the excellent standard of care they are providing and continue to identify and seek ways to improve through their quality assurance processes.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

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Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

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