

Random inspection report

Care homes for adults (18-65 years)

Name:	Twyford Lane (7)
Address:	7 Twyford Lane Browns Wood Milton Keynes Bucks MK7 8DE

The quality rating for this care home is:	two star good service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Chris Sidwell	1	7	0	5	2	0	1	0

Information about the care home

Name of care home:	Twyford Lane (7)
Address:	7 Twyford Lane Browns Wood Milton Keynes Bucks MK7 8DE
Telephone number:	01908639086
Fax number:	
Email address:	temadmin@birt.co.uk
Provider web address:	

Name of registered provider(s):	The Disabilities Trust
Name of registered manager (if applicable):	The registered provider is responsible for running the service
Type of registration:	care home
Number of places registered:	3

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
physical disability	3	0

Conditions of registration:								
The maximum number of service users who can be accommodated is: 3								
The registered person may provide the following category/ies of service only: Care home only - PC to service users of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Physical disability - PD								
Date of last inspection								
Brief description of the care home								
7 Twyford Lane is a care home registered to provide rehabilitation and accommodation for three younger people with an acquired brain injury. The home is administrated by The Brain Injuries Rehabilitation Trust which is part of The Disabilities Trust. It is close								

Brief description of the care home

to the local shopping districts and has good transport links to Milton Keynes shopping centre. The home is one of three properties built in a complex of small homes, all of which are administrated by The Brain Injuries Rehabilitation Trust. It is a bungalow, which has been carefully adapted to provide for the needs of the service users, who have a single room with ensuite facilities. Communal areas consist of a lounge, kitchen/diner and garden.

What we found:

We visited the home unannounced to undertake a short focused inspection. The home provides a transitional home for people who have sustained a brain injury and who, following rehabilitation, are hoping to move to a permanent home of their own. We found that service users were supported in a relaxed and encouraging manner. They were able to choose how they spent their day, in line with their rehabilitation goals. Everyone has their own room and staff were observed to respect people's privacy.

What the care home does well:

Every one has rehabilitation goals which are agreed with them as part of their rehabilitation. They are supported by a multidisciplinary team which includes physiotherapy, occupational therapy and clinical psychology. Residential support workers support them to achieve their goals in the home.

Service users are registered with the local general practitioner and there was evidence in their files that they see him when necessary. Everyone had a care plan which was updated regularly. Medication is managed well. Records are kept of medication being delivered to the home and returned. Service user's medication records are completed in full. Controlled drugs are stored securely and checked regularly. The company has a clinical alert scheme to investigate any medication errors and to address any issues. This had been used to review the systems in place following service users home visits.

Staff have had training in safeguarding vulnerable people. There is an ongoing plan to update that training on an annual basis. Staff have access to the local multi- agency safeguarding policies and procedures and know who to contact if they have concerns.

There is a stable management team with an experienced manager.

What they could do better:

No recommendations have been made as a result of this review.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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