

Annual service review

Name of Service: Damascus House

The quality rating for this care home is:	two star good service								
The rating was made on:	0	4	1	2	2	0	0	8	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service? No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

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Name of inspector:	Date of this annual service review:								
Keith Charlton	0	4	1	2	2	0	0	9	

Information about the service

Address of service:	517 Loughborough Road Birstall Leicester Leicestershire LE4 4BJ
Telephone number:	01162671173
Fax number:	01162671173
Email address:	janeKelly73@yahoo.co.uk
Provider web address:	

Name of registered provider(s):	Mr Vincent Kelly		
Conditions of registration:			
Category(ies) :	Number of places (if applicable):		
	Under 65	Over 65	
learning disability	12	0	
Conditions of registration:			
No additional conditions of registration apply.			
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No		
If yes, what have they been:			

Date of last key inspection:	0	4	1	2	2	0	0	8
Date of last annual service review (if applicable):								

Brief description of the service
<p>Damascus House provides a service for 12 men and women who have learning disability. The home is located about 4 miles from Leicester city centre close to the village of Birstall. There is a bus stop directly outside the home with a regular service to Leicester City and the village of Birstall is approximately half a mile away and offers a variety of shops and other services.</p> <p>The home is set in large private grounds, which are easily accessible to all residents. There is one large lounge/dining room and kitchen used by six residents and a further lounge, dining room and kitchen used by six residents who need more support with everyday living. There are twelve single bedrooms, (one with en-suite) located over the ground and first floors. Bath and shower facilities are located on both floors.</p>

Current fees at the home range from #344 to #363 per week.

The last key inspection of the service was on 16/1/07.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

The home has been registered with the Care Commission since 2004 and is a small size residential home, managed by Ms. Jane Culverwell. The home was found to provide good outcomes for residents when it received its last key inspection.

No regulatory action has been taken against the provider to indicate that the provider is unfit to manage a care home. The registered provider has complied with the responsibilities of a registered provider within this service.

We looked at all the information that we have received, since the last key inspection or annual service review. This included: Information we have about how the service has managed any complaints: The Manager reported that there have been no complaints made to the organisation in the last twelve months.

What the service has told us about things that have happened in the service, these are called notifications and are a legal requirement: There have been a small number of notifications regarding relevant issues sent to the CQC, which have been dealt with in a satisfactory manner.

The previous key inspection.

No information has been received from other relevant organisations with regard to safeguarding incidents.

No other visits have been made to the service in the last twelve months.

The annual quality assurance assessment, (AQAA), has been sent to us by the service. The AQAA is a self assessment that focuses on, how well outcomes are being met for people using the service. It also gives us some numerical information about the service.

Surveys have been sent out to residents and staff.

What has this told us about the service?

The AQAA was detailed and well recorded and gave us the information we asked for. This included regarding essential policies and procedures that need to be in place for the proper running of the home and contained practices to ensure that residents needs are the primary focus of the homes work.

Survey information from people living at the home and staff will be included in this Report if received before the final publication.

What are we going to do as a result of this annual service review?

The next key inspection of this service will be based on the Fees and Frequency Regulations 2007 and the assessment of risk of the service. Further clarity will become evident as the new registration and inspection system under the Health and Social Care Act 2008 is confirmed.

Reader Information

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