

Annual service review

Name of Service:

The quality rating for this care home is:	two star good service								
The rating was made on:	0	8	1	2	2	0	0	8	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:	Date of this annual service review:								
Simon Massey	1	7	1	1	2	0	0	9	

Information about the service

Address of service:	23 Carmarthen Street Tredworth Gloucester GL1 4SX
Telephone number:	01452522335
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	Mr Jonathan Peter Basil Trevarthen
Conditions of registration:	
Category(ies) :	Number of places (if applicable): Under 65 Over 65

learning disability	2	0
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Conditions of registration:	
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There will be an additional toilet on the ground floor in accordance with section 13 (5)(b) of the Care Standards Act 2000 and Regulation 23 (2)(j) of the Care Homes for Younger Adults.

Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No
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If yes, what have they been:	
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Date of last key inspection:	0	8	1	2	2	0	0	8
Date of last annual service review (if applicable):								

Brief description of the service
The property is a two story terraced house with accommodation for up to two adults with learning disabilities. The home is conveniently situated in Gloucester, which enables access to the local community facilities. Transport is provided by the home and in addition the local bus service is easily accessible. The home is staffed 24 hours a day, seven days a week.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection. This included: The annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It should also give us some numerical information (DataSet) about the service. Surveys returned to us by people using the service and from other people with an interest in the service. Information we have about how the service has managed any complaints. What the service has told us about things that have happened in the service, these are called notifications and are a legal requirement. The previous key inspection and the results of any other visits that we have made to the service in the last 12 months. Relevant information from other organizations. What other people have told us about the service.

What has this told us about the service?

The service has continued to provide high quality care and support to the people living in the home. Feedback from the people living in the home and from outside professionals involved with the home was very positive. Comments were made about the good level of activities and choices which are supported in terms of leisure activities and also vocational occupations.

The service has maintained an established staff team with limited changes and also maintained the high staffing levels which are required to support the level of activities that are organized.

The home completes monthly surveys with the people living there to help with planning activities and also to monitor any concerns or issues that may arise.

The home has complied with the requirements and recommendations that were made as a result of the previous key inspection.

The service has informed the Commission of any notifiable incidents through the regulation 37 process. The Commission has received no complaints or concerns in respect of this service.

The service has provided information about how it has proactively promoted equality and diversity and also that training has been undertaken in this area by the staff. The Registered Manager has completed some additional training in mental health, safeguarding and also done some training on the Mental Capacity Act.

The service has stated that any restrictions in place are fully documented and are done in agreement with the people concerned.

There are person centered plans in place that are reviewed regularly with the full involvement of the people living in the home.

The manager plans in the future to improve the coordination of staff training and also to delegate some tasks to other members of the staff team.

What are we going to do as a result of this annual service review?

The Commission will complete a key inspection of this service within the next twelve months.

Reader Information

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