

Random inspection report

Care homes for adults (18-65 years)

Name:	Elwin Lodge Care Home
Address:	58 Fishponds Road London London SW177LG

The quality rating for this care home is:	zero star poor service
The rating was made on:	06/05/2010

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Louise Phillips	1	5	0	7	2	0	1	0

Information about the care home

Name of care home:	Elwin Lodge Care Home
Address:	58 Fishponds Road London London SW177LG
Telephone number:	0000000000
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	Mr Mark Anthony Peake
Name of registered manager (if applicable)	
Type of registration:	care home
Number of places registered:	2

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	2	2

Conditions of registration:									
The maximum number of service users who can be accommodated is: 2									
The registered person may provide the following category of service only: Care Home only - code PC to service users of the following gender: Either whose primary care needs on admission to the home are within the following categories: Learning Disability - Code LD									
Date of last inspection	0	6	0	5	2	0	1	0	
Brief description of the care home									
Elwin Lodge Care Home is situated in a residential street close to Tooting High Street. The home is a terrace house which has been split into two flats, which share the same front door and small entrance area, though have separate lockable doors to each flat.									

Brief description of the care home

Metered parking is available on the roads around the home.

People who live at the home are funded by Wandsworth local authority.

The Registered Person informed us that the fees for the service range from £1870.17 to £2659.72 per week

What we found:

This was a Random Inspection visit to check compliance with the Statutory Requirement Notices that we issued in April 2010.

This inspection took place over one day and included a visit to the service by a Compliance Inspector.

During the inspection we spoke to the Registered Person, manager, service manager and consultant employed by the service to identify areas that need to be developed. We also looked at records and relevant documentation held at the service.

This inspection involved looking at information to check compliance with the Statutory Requirement Notices only.

We found that work has taken place to meet the requirements of the Statutory Requirement Notices, and that these have been complied with.

What the care home does well:

The service has taken positive action to comply with the Statutory Requirement Notices.

The service has employed a consultant to look at all aspects of the quality of the service and make recommendations for improvement.

Observations during the inspection indicate that developments have been made in a number of areas to improve the lives of the service users. These include photographic boards to improve communication with one person who uses the service, and much improved care planning to ensure that all aspects of each persons needs are identified and supported.

The Registered Person has commenced monthly visits in accordance with Regulation 26 of the Care Homes Regulations 2001.

The policies and procedures at the service are being reviewed, and a robust system of quality monitoring is being introduced to all areas of the service.

An independent auditor was employed to undertake a thorough audit of the monies held for the service users, and the recording of these. The report of this audit was looked at and identified a number of areas of improvement, all of which the service has acted upon.

We saw that there are clear records of each transaction that takes place, and regular checking of the balance and records by two staff and the Registered Person.

There are now clear and transparent recording processes to ensure that there are appropriate measures to reduce the risks of financial abuse of service users' monies.

We also looked at a sample of training certificates of staff who work at the home, and found that they had all completed recent training in safeguarding vulnerable adults.

What they could do better:

The Registered Person must continue to do the things we have asked and must take appropriate action to meet the requirements that we made at the last inspection, and which are listed under 'outstanding requirements' in this report.

We will carry out a full inspection of the service in the near future to check compliance with the requirements that have been made.

The service also need to ensure that the manager is registered with the Commission.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
1	1	4	<p>The Registered Persons must ensure that the Statement of Purpose accurately details all the services to be provided, and updated as necessary.</p> <p>To provide relevant and accurate information about the service.</p>	30/06/2010
2	9	17	<p>The Registered Persons must ensure the risk assessments detail how peoples monies are managed by the service</p> <p>To clearly detail how peoples monies are looked after by the home</p>	30/06/2010
3	13	16	<p>The Registered Persons must ensure that activities for people who use the service are ongoing, varied and take place during the day, evenings and at weekends.</p> <p>So that people have the opportunity to be involved in varied activities throughout the week.</p>	30/06/2010
4	14	16	<p>The Registered Persons must ensure a programme of activities is provided by the home</p>	30/06/2010

Outstanding statutory requirements

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No.	Standard	Regulation	Requirement	Timescale for action
			To ensure people who use the service have regular leisure and social activities provided for them	
5	16	16	The Registered Persons must promote the independence of people who use the service through appropriate signage and use of symbols To promote the independence of people who use the service	30/06/2010
6	19	15	The Registered Persons must demonstrate that all the health needs of people who use the service are properly assessed and planned for. So that people receive the right support for their needs.	30/06/2010
7	20	13	The Registered Persons must ensure that a system of robust auditing of medication is consistently and regularly undertaken To demonstrate that the home is carrying this out, and to minimise risks to people who use the service.	30/06/2010
8	20	13	The Registered Persons must ensure they hold accurate records of the administration and disposal of medicines into the home. So that medication is given safely and correctly.	30/06/2010

Outstanding statutory requirements

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No.	Standard	Regulation	Requirement	Timescale for action
9	24	23	The Registered Persons must ensure that fire doors in all areas must be self closing To ensure the safety of the people who live there	30/06/2010
10	30	16	The Registered Persons must make suitable arrangements for maintaining satisfactory standards of hygiene in the home So the service is clean and hygienic	30/06/2010
11	32	18	Staff must receive specific training to meet the needs of the people who use the service. So that people who use the service receive the right support to meet their needs.	31/05/2010
12	33	18	The Registered Persons must ensure there are appropriate levels minimum of two staff working in the building at all times throughout the 24 hour period To minimise risks to people who live and work at the service	30/06/2010
13	34	19	The Registered Persons must ensure information held in respect of persons working in the home includes a recent photograph So that full information is maintained about the staff	30/06/2010

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
14	35	18	<p>The Registered Persons must ensure that all staff receive training in the work that they are expected to perform, and all statutory training, including fire safety, first aid and basic life support.</p> <p>So that staff are competent to support the people who use the service</p>	30/06/2010
15	35	18	<p>The Registered Persons must ensure all staff receive a structured induction.</p> <p>So that staff are inducted properly to their work</p>	30/06/2010
16	41	17	<p>The Registered Persons must ensure that full records relating to the service are kept at the home at all times</p> <p>To demonstrate that the service is being run in the interests of the people who use the service.</p>	30/06/2010
17	42	23	<p>The Registered Persons must ensure that a detailed fire risk assessment is developed for the service.</p> <p>To minimise risks to people who live and work at the service</p>	30/06/2010

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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