

Annual service review

Name of Service: Fernwood

The quality rating for this care home is: two star good service

The rating was made on: 1 0 1 0 2 0 0 8

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Alexis Reilly

Date of this annual service review:

1 9 1 1 2 0 0 9

Information about the service

Address of service:	30 Fern Road St Leonards-On-Sea East Sussex TN38 0UH
Telephone number:	01424460689
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	Graham Robert Jack	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	3	0

Conditions of registration:

The maximum number of service users who can be accommodated is 3

The registered person may provide the following category of service only: Care home only (PC) to service user of the following gender: Either whose primary care needs on admission to the home are within the following category : Learning disability(LD)

Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No
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If yes, what have they been:

Date of last key inspection:	1	0	1	0	2	0	0	8
Date of last annual service review (if applicable):								

Brief description of the service

Fernwood is a large detached property in a quiet suburban area of St Leonards. The home has an accessible and large back garden. The front entrance to the home would be unsuitable for wheelchair users.

The home has one bathroom and one shower room/toilet. All rooms including the kitchen, dining room, lounge and bedrooms are large and spacious. The home is modern and well appointed. The home is close to local transport links.

The home is registered to provide services for up to 3 younger people with a learning disability. The owner manager of the home Mr Graham Jack owns a similar type of home in Hastings.

Information on the range of fees charged is within the homes current statement of purpose/service user guide and ranges from £930 to £1630 per week.

Charge's for extras includes personal items such as toiletries and clothes, part of the basic cost of annual holidays, and hairdressing. All Service Users have some kind of advocacy to assist the management of financial affairs.

Inspection reports are not routinely sent out to families and advocates after each publication although a copy is kept on display in the reception area of the home and can be obtained via the manager.

A service user guide containing the most recent inspection report is sent to any interested person or their representatives looking to move into the home.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection or annual service review.

This included:

The annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service. Information we have about how the service has managed any complaints.

What the service has told us about things that have happened in the service, these are called 'notifications' and are a legal requirement.

The previous key inspection and the results of any other visits that we have made to the service in the last 12 months.

Relevant information from other organisations.

What other people have told us about the service.

What has this told us about the service?

The home sent us their annual quality assurance assessment (AQAA) when we asked for it. It was clear and gave us all the information we asked for. We looked at the information in the AQAA and our judgement is that the home is still providing a good service and that they know what further improvements they need to make.

Following the last inspection the service was issued with one requirement and five recommendations, information in the AQAA highlighted that work had been done to meet these recommendations however there was no mention of how the service gains views through the quality assurance systems, and if the improvements in the recruitment process have been made. The service uses communication profiles that are updated and used as working documents in the service. The service also uses objects of reference folders and one service user has a life book.

The service has had one Safeguarding Vulnerable Adults Investigation which was received on the 22nd December 2008, this is now closed. The home continues to let us know about things that have happened since our last key inspection and they have shown that they have managed issues well. They work well with us and have shown us that their service continues to provide good outcomes for the people who use it.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 10th October 2010.

However we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

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