

Random inspection report

Care homes for adults (18-65 years)

Name:	Beech Hill, 230 Spotland Road
Address:	230 Spotland Road Beech Hill Rochdale Lancashire OL12 6QD

The quality rating for this care home is:	two star good service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Lucy Burgess	1	7	0	2	2	0	1	0

Information about the care home

Name of care home:	Beech Hill, 230 Spotland Road
Address:	230 Spotland Road Beech Hill Rochdale Lancashire OL12 6QD
Telephone number:	01706651702
Fax number:	
Email address:	poppy.aj@virgin.net
Provider web address:	

Name of registered provider(s):	Pendleton Care Ltd
Type of registration:	care home
Number of places registered:	3

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	3	0

Conditions of registration:	
The registered person may provide the following category of service only: Care Home Only - Code PC To Service Users of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Learning Disability - Code LD The maximum number of service users who can be accommodated is: 3	

Date of last inspection									
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Brief description of the care home
Beech Hill is a large, stone, semi-detached property, which provides 24-hour care for up to three younger adults with learning disabilities on a long-term basis.
The property is owned by a private landlord and comprises of three large bedrooms, lounge, dining room and dining kitchen. The house is indistinguishable from other properties in the surrounding area. It is situated in a residential area and is in close proximity to local shops, services, etc., and within easy reach of Rochdale town centre.

Brief description of the care home

A bus service passes the house. There is a lawned garden area to the rear of the house. A car park is not provided, although on-street parking is available. Access to the main door is via one step. A lift is not provided in the house, as none of the residents require such a facility.

The weekly fees are dependent upon the assessed needs of the individual. No additional extra charges are made. The provider makes information about the service available upon request in the form of a Service User Guide and Statement of Purpose, which are given to new residents. A copy of the most recent inspection report is held in the office and is available upon request.

What we found:

We conducted this Random Inspection due to information gathered whilst completing the homes Annual Service review on the 5 January 2010. At that time our opinion of the service had changed.

Issues identified included the delay in the Annual Quality Assurance Assessment (AQAA) being returned to us as requested on two occasions. The completion of the manager's registration also remained outstanding. An initial application had been received in August 2009 however was returned due to it being incomplete. No further application has been received. We also wanted to clarify what had taken place following an incident, which had been referred to the local authority in line with the safeguarding procedure.

To complete this inspection we carried out a site visit on the 17 February 2010 to discuss with the manager what action had been taken to address the areas above.

We initially wrote to the Provider on the 8 December 2009 requesting an update in relation to the management arrangements. We asked then to respond by the 21 December 2009. No response has been received. We also wrote to the manager advising her that an application must be made without further delay.

The manager advised us that the delay in returning the registered managers application had been an oversight on her part. A new application had now been completed, an updated medical reference had been sought and arrangements for a current Criminal Record Check (CRB) were also being made. Once all relevant the information has been gathered the application is to be forwarded to us. This must be done without further delay.

We also discussed the completion and return of the AQAA. The manager explained that this had been done and emailed to us as requested within the timescale. However it was established that this had been sent to the wrong email address, which therefore resulted in a delay. A completed document was received prior to the Annual Service review being completed.

Further discussion was held in relation to safeguarding. The manager clarified what action had been taken following an issue raised last year. All relevant parties were informed.

Internal policies and procedures are in place at the home with regards to safeguarding, whistle blowing, mental capacity and deprivation of liberty safeguards. The manager advised that organisational policies are current subject to review. Training has also been provided in this area. Staff complete in house protection of vulnerable adults (POVA) training as part of their induction. Both the manager and a senior care worker have completed training in Deprivation of Liberty Safeguards and Mental Capacity. The manager appeared to understand her responsibilities in this area ensuring people within the home were kept safe.

The manager was advised to request a copy of the Local Authorities Safeguarding Procedure and explore training provided by the authority, which they may also wish to access.

What the care home does well:

The manager was aware of her responsibilities in ensuring people living at the home were kept safe.

Beech Hill provides spacious accommodation for the people who live there. Arrangements are being made to enhance the appearance of the home with further redecoration planned.

Good staffing ratios are provided so that people can follow a lifestyle of their choosing, participating in activities both within the home and the wider community.

What they could do better:

The manager is requested to formally respond to our letter with regards to making application to register with us. She is aware that this must be done without further delay.

The manager was also advised to contact the local authority and request a copy of the Authorities Safeguarding Procedure so that the team is aware of the procedure and who to speak with should an allegation be made.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations
1	23	The manager was advised to contact the local authority and request a copy of the Safeguarding Procedure so that the team is aware of the procedure and who to speak with should an allegation be made.
2	37	The manager is requested to formally respond to our letter with regards to making application to register with us.

Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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