

Random inspection report

Care homes for older people

Name:	Newland Care Home (Residential)
Address:	18 Tetlow Lane Salford Manchester M7 4BU

The quality rating for this care home is:	one star adequate service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:
Adele Berriman	1 8 0 5 2 0 0 9

Information about the care home

Name of care home:	Newland Care Home (Residential)
Address:	18 Tetlow Lane Salford Manchester M7 4BU
Telephone number:	01617920993
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	Angel Care Plc
Type of registration:	care home
Number of places registered:	30

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
old age, not falling within any other category	0	30

Conditions of registration:									
The registered person may provide the following category of service only: Care home with nursing - Code N To people of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Old age, not falling within any other category - OP The maximum number of people who can be accommodated is: 30									

Date of last inspection	0	8	1	2	2	0	0	8
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Brief description of the care home
Newlands is a residential care home with nursing that provides personal care only for up to 30 people over the age of 65 and offers services to meet the needs of Jewish people and people of other religions. The home is owned and operated by Angel Care Plc who purchased the home in March 2007. The home is situated on a main road in a residential area of Salford. The home has no car park but there are generally parking spaces available on the roadside. The home has strong links with the local and extended Jewish community.

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What we found:

A key inspection of the service took place on the 29th April 2009. During that visit we had concerns about the services recruitment procedures.

Due to our concerns two inspectors visited Newlands today for a period of approximately two hours. The purpose of our visit was to obtain further information that demonstrated the services recruitment procedures were inappropriate.

We took photocopies of five recruitment files of staff who had been employed since we visited on the 12th May 2008.

We requested information from staff rotas from December 2008 to the present day and a list of the dates in which staff commenced their employment. This information was not available during our visit and we were told that the information was held at the companies head office. The manager of the service told us that they would arrange for the information to be sent to us. At the time of this report we had not received the information.

During our visit we requested to see the records of any staff training that had taken place within the last twelve months. The manager of the service told us that she had been unable to locate any records to demonstrate what or if any training had taken place.

What the care home does well:

The purpose of this visit was to obtain copies of written information from the home.

What they could do better:

To minimise the risk of harm to people staff must only commence their employment once all appropriate Criminal Record Bureau checks and references have been completed.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
1	7	15	<p>Care plans and risk assessments must be devised for all people resident at the home to ensure that all their needs and any identified risks are managed appropriately.</p> <p>Residents care plans must contain consistent, up to date information and all care offered and delivered needs to be recorded appropriately to ensure that that residents receive the care and support they need at all times. Timescale of 20/09/07 not met.</p>	17/06/2008
2	30	18(1)(c)	<p>To ensure that residents receive the care they require all care staff must receive regular up to date training in all aspects of their role. Timescale of 27/09/07 not met.</p>	17/06/2008
3	31	8	<p>The person managing the home must be registered with the Commission for Social Care Inspection.</p>	30/06/2008

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action
1	27	17	<p>The registered person must ensure that past rotas are available at all times to demonstrate which staff were on duty throughout the day and in what capacity they were working. A record of the date in which staff are employed from must also be available.</p> <p>This is to ensure that detailed records are maintained of who and when has been working in the care home.</p>	30/06/2009

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

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Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Older People can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

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