

# Random inspection report

## Care homes for older people

Name:	Newland Care Home (Residential)
Address:	18 Tetlow Lane Salford Manchester M7 4BU

The quality rating for this care home is:	one star adequate service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

<b>Lead inspector:</b>	<b>Date:</b>
Adele Berriman	0 4 0 8 2 0 0 9

## Information about the care home

Name of care home:	Newland Care Home (Residential)
Address:	18 Tetlow Lane Salford Manchester M7 4BU
Telephone number:	01617920993
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	Angel Care Plc
Type of registration:	care home
Number of places registered:	30

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
old age, not falling within any other category	0	30

Conditions of registration:									
The registered person may provide the following category of service only: Care home with nursing - Code N To people of the following gender: Either Whose primary care needs on admission to the home are within the following categories: Old age, not falling within any other category - OP The maximum number of people who can be accommodated is: 30									
Date of last inspection	0	8	1	2	2	0	0	8	
Brief description of the care home									
Newlands is a residential care home with nursing that provides personal care only for up to 30 people over the age of 65 and offers services to meet the needs of Jewish people and people of other religions. The home is owned and operated by Angel Care Plc who purchased the home in March 2007. The home is situated on a main road in a residential area of Salford. The home has no car park but there are generally parking spaces available on the roadside.									

### Brief description of the care home

The home has strong links with the local and extended Jewish community.

The weekly fees range from 575 pounds to 650 pounds. In the case of a service user requiring nursing care a contribution towards these fees are made by the local primary care trust. The Registered Nursing Care Contribution and at present this is 106.30 per week

## What we found:

A Statutory Requirement Notice was sent to Newlands on the 26th June 2009. The notice related to breaches in Regulation 19 of the Care Home Regulations 2001.

We visited the service today for a period of two hours. The purpose of this visit was to assess what actions the service had taken to improve their recruitment procedures following the Statutory Requirement Notice.

During our visit we looked at the employment files of five people who had recently been recruited by the service. We saw that there had been an improvement in the documentation that the service was requesting prior to a person starting their role. For example, we saw that they had checked the Protection of Vulnerable Adults register (POVA) and that they had sought written references prior to individual's being employed. In addition we saw evidence that completed Criminal Record Bureau (CRB) checks had been completed. These actions minimise the risk of a person unsuitable for the role being employed.

One file that we saw did not contain evidence of the persons work permit status and another person's recruitment file failed to give full details of their previous employment history. A detailed record of work permit status and employment history for individuals' should be sought as part of the recruitment process. These actions minimise the risk of a person unsuitable for the role being employed.

We looked at the recruitment files of several staff who had commenced their employment prior to April 2009. We saw that action had been taken to request outstanding information for these files. For example, references and completed Criminal Record Bureau checks that should have been requested at the time of recruitment had now been requested and obtained. We saw that the service was awaiting the completion of a Criminal Records Bureau (CRB) check for a member of staff. We saw written correspondence relating to this outstanding CRB that demonstrated that the application had been made by the service.

Following our visit, we are satisfied the requirements made in the Statutory Requirement Notice dated the 26th June 2009 have now been met.

## What the care home does well:

The purpose of this visit was to assess information relating to the recruitment of staff.

## What they could do better:

They should ensure that they request a detailed employment history of people being recruited to work at the home.

Evidence of individual staff members work permit status must be available on their employment files.

If you want to know what action the person responsible for this care home is taking

following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



## Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
1	31	8	<p>An application must be submitted by the service to register a manager with the Care Quality Commission.</p> <p>This will ensure that regulation 8 is met and aid continuity to the service provided at Newlands.</p>	05/06/2009

## Requirements and recommendations from this inspection:

### Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

### Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

### Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations
1	19	A full employment history should be sought from all prospective staff members at the time of recruitment.
2	29	The recruitment process must involve seeking evidence that the the prospective employer has the correct work permit status.

## Reader Information

Document Purpose:	Inspection Report
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Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Older People can be found at [www.dh.gov.uk](http://www.dh.gov.uk) or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: [www.tso.co.uk/bookshop](http://www.tso.co.uk/bookshop)

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