

Random inspection report

Care homes for older people

| | |
|----------|---|
| Name: | Ann Slade Care Home, The |
| Address: | 5 Mornington Road Southport Merseyside PR9 0TS |

| | |
|---|---------------------------|
| The quality rating for this care home is: | one star adequate service |
| The rating was made on: | 29/07/2009 |

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

| | | | | | | | | |
|------------------------|--------------|---|---|---|---|---|---|---|
| Lead inspector: | Date: | | | | | | | |
| Stephanie West | 1 | 9 | 0 | 1 | 2 | 0 | 1 | 0 |

Information about the care home

| | |
|-----------------------|---|
| Name of care home: | Ann Slade Care Home, The |
| Address: | 5 Morningson Road Southport Merseyside PR9 0TS |
| Telephone number: | 01704535875 |
| Fax number: | 01704512917 |
| Email address: | |
| Provider web address: | |

| | |
|---------------------------------|-----------------------|
| Name of registered provider(s): | Brooklyn Home Limited |
| Type of registration: | care home |
| Number of places registered: | 24 |

| | | |
|--|-----------------------------------|---------|
| Conditions of registration: | | |
| Category(ies) : | Number of places (if applicable): | |
| | Under 65 | Over 65 |
| old age, not falling within any other category | 0 | 24 |

| | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|--|
| Conditions of registration: | | | | | | | | | |
| Service users to include up to 24 OP | | | | | | | | | |
| To admit one male service user under the age of 65 years | | | | | | | | | |
| Date of last inspection | 2 | 2 | 1 | 0 | 2 | 0 | 0 | 9 | |

| |
|--|
| Brief description of the care home |
| Ann Slade is a residential care home that specialises in the care of older people. The home is registered for 24 service users and is owned and managed by Mr Korwin-Granford who has many years experience in the care of older persons. Ann Slade is located within a suburb of Southport and is close to all local amenities. The home presents an older type property, which has been converted into a care home with the accommodation being provided over three floors all served by a passenger lift. The communal space within the home consists of one dining room 2 lounge areas and a small smokers lounge. All communal space is provided on the ground floor. The home has 22 single and one double bedroom all having en suite facility. The home provides |

Brief description of the care home

limited car parking to the front of the premises. The home provides ramped access to all entrance and exit areas and has aids and adaptations in place to meet all assessed need. The weekly rates are £383

What we found:

This visit was carried out to look at how concerns about the handling of medication identified during our previous visit to the home had been addressed. The visit lasted approximately three hours and involved discussing the handling of medication with the manager and care staff, examination of medicine records and storage arrangements. Other areas and requirements were not examined on this occasion. At the end of the inspection feedback was given to the manager.

We found that overall suitable arrangements were in place for handling people's medicines. Action had been taken to address the requirements of our previous visit and regular medicines audits (checks) were carried out to help ensure that should any weaknesses arise they can be promptly addressed. Staff administering medicines had been enrolled on refresher medicines training to ensure their knowledge is up-to-date and the medicines policy was being reviewed to help ensure it provides clear guidance to staff in the handling of medicines at the home.

We looked at medicines administration. Most medicines were administered by staff who had completed certificate medicines training but where people wish to, and are able they are supported to self-administer medication. Written assessments are completed to show any help people may need to manage their medicines safely. These were kept under review, but we saw that for one person the written information needed to be up-dated following a recent change to their medicines. We saw that arrangements were in place to help ensure that any special label instructions for example, 'before food' were followed. This helps to ensure people have the most benefit from their medicines.

We looked at how medicines were recorded and found records of medicines receipt, administration and disposal to be generally clear and accurate. We looked at a sample of care plans and daily records and found that the information about medicines was generally clearly recorded. However there could be more information about when medicines that are prescribed 'when required' may be needed. We found that arrangements had been made for people's medicines to be reviewed, this helps to ensure people receive most benefit from their medicines. Most medicines administration records were pre-printed by the pharmacist but where handwritten entries were made these were not always signed and countersigned. This is recommended to help reduce the risk of errors. Where quantities of medication were 'brought forward' from a previous months delivery the quantity was recorded make it easier to account for (track) the safe handling of medicines at the home.

We found that medicines including controlled drugs were stored securely. This helps to ensure that they are not misused or mishandled.

What the care home does well:

People wishing to self-administer medication are supported to do so, respecting peoples choices and independence.

What they could do better:

There could be more information about the use of 'when required' medicines and when

they may be needed within people's care plans.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

| No. | Standard | Regulation | Requirement | Timescale for action |
|-----|----------|------------|--|----------------------|
| 1 | 3 | 14 | <p>The registered person must ensure that all residents are fully assessed prior to admission.</p> <p>This ensures that residents needs are identified and the service can be sure they will meet their individual needs.</p> | 01/09/2009 |
| 2 | 7 | 15 | <p>The registered provider must ensure that residents have a care plan in place that addresses all of their needs including falls, mental health and sleep problems.</p> <p>This will ensure that all of the residents needs will be addressed through staff support and management.</p> | 01/09/2009 |
| 3 | 16 | 22 | <p>The registered provider must ensure that all complaints are logged correctly and that they are stored securely.</p> <p>This will ensure confidentiality is maintained.</p> | 01/09/2009 |
| 4 | 18 | 13 | <p>The registered provider must ensure that all staff fully understand the adult protection procedure.</p> <p>This will ensure that all</p> | 05/10/2009 |

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

| No. | Standard | Regulation | Requirement | Timescale for action |
|-----|----------|------------|--------------------------|----------------------|
| | | | residents are protected. | |

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

| No. | Standard | Regulation | Requirement | Timescale for action |
|-----|----------|------------|-------------|----------------------|
| | | | | |

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

| No. | Standard | Regulation | Requirement | Timescale for action |
|-----|----------|------------|-------------|----------------------|
| | | | | |

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

| No | Refer to Standard | Good Practice Recommendations |
|----|-------------------|---|
| 1 | 9 | <p>There should be more information about the use of medicines prescribed 'when required' and when they may be needed, to help ensure consistency and appropriateness of their use.</p> <p>Handwritten entries should be signed and countersigned to reduce the risk of errors.</p> |

Reader Information

| | |
|----------------------|--------------------------------------|
| Document Purpose: | Inspection Report |
| Author: | Care Quality Commission |
| Audience: | General Public |
| Further copies from: | 0870 240 7535 (telephone order line) |

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Older People can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

We want people to be able to access this information. If you would like a summary in a different format or language please contact our helpline or go to our website.

Copyright © (2009) Care Quality Commission (CQC). This publication may be reproduced in whole or in part, free of charge, in any format or medium provided that it is not used for commercial gain. This consent is subject to the material being reproduced accurately and on proviso that it is not used in a derogatory manner or misleading context. The material should be acknowledged as CQC copyright, with the title and date of publication of the document specified.