

Annual service review

Name of Service: 8 Lansdowne Road

The quality rating for this care home is: three star excellent service

The rating was made on: 0 9 0 3 2 0 0 9

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Martin Brown

Date of this annual service review:

0 3 0 2 2 0 1 0

Information about the service

Address of service:	8 Lansdowne Road Studley B80 7RB
Telephone number:	01789298709
Fax number:	01789296724
Email address:	david@stratfordmencap.org.uk
Provider web address:	

Name of registered provider(s):	Stratford & District Mencap		
Conditions of registration:			
Category(ies) :	Number of places (if applicable):		
	Under 65	Over 65	
learning disability	3	0	
Conditions of registration:			
The maximum number of service users who can be accommodated is:	3		
The registered person may provide the following category of service only: Care Home Only (Code PC); To service users of the following gender: Either; Whose primary care needs on admission to the home are within the following categories: Learning disability (LD) 3			
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No		
If yes, what have they been:			

Date of last key inspection:	0	9	0	3	2	0	0	9
Date of last annual service review (if applicable):								

Brief description of the service
Lansdowne Road is registered for 3 adults who have learning disabilities. Currently all residents are men. The home shares a staff group with other services run by SCIC in the neighbourhood. 8 Lansdowne Road is a four bed roomed detached house in a residential neighbourhood; it is indistinguishable as a care home from the neighbouring properties. On the ground floor is a large living/dining room. There are gardens to the front and rear of the house. The ground floor including the bedroom is wheelchair accessible, with a level access shower room.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection or annual service review.

This includes:

The annual quality assurance assessment (AQAA) that was sent to us by the service.

The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service. Information we have about how the service has managed any complaints.

What the service has told us about things that have happened in the service. These are called notifications and are a legal requirement.

The previous key inspection and the results of any other visits that we have made to the service in the last 12 months.

Relevant information from other organisations.

What other people have told us about the service.

We also spoke to the manager and staff of the service, and a sample of people who use the service, and a sample of relatives of people who use the service.

What has this told us about the service?

This service was last inspected in March 2009, when it received an 'excellent' rating. The annual quality assurance assessment (AQAA) was completed and returned to us in a timely manner by the service. This detailed the service's strengths and areas where it plans to continue improvements, and detailed how service users continue to be offered choice, encouraged to develop independence and decision-making, whilst being kept safe.

The service has close ties with three other nearby services with whom it shares staff. Two staff at these services were spoken with. They confirmed that one person at Lansdowne Road often 'pops' in at one of the services to say 'hello' to people there on his way home from his work, and that two of the people at Lansdowne Road had enjoyed a meal at this service earlier in the week. Both staff said they were not aware of any concerns or difficulties regarding Lansdowne Road; on the contrary, people there continued to do well and enjoy life there.

The manager for the service was spoken with, and confirmed that there had been no complaints or safeguarding concerns regarding this service in the past year. He said everything continued to function well, and that they were aware of age related issues for at least one person living there, that may require additional support and resources for this service in future.

We contacted the service directly. One of the people living there answered the phone, and said there were all fine, that the staff helped them when needed, spoke of enjoying travelling on buses, and said he was just about to have his sandwiches.

We have received no complaints or concerns regarding this service. Copies of recent 'regulation 26' visits by a representative of the provider showed the organisation monitoring the effectiveness of the service and the well-being of the people using it.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and expect to do a key inspection by March 2012. However we may inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

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