

Annual service review

Name of Service:	Wilton Villas
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The quality rating for this care home is:	two star good service							
The rating was made on:								

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?	No
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You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:								
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Name of inspector:	Date of this annual service review:							
Lea Alexander	0	4	0	9	2	0	0	9

Information about the service

Address of service:	Wilton Villas Islington London N1 3DN
Telephone number:	02073599990
Fax number:	02072262714
Email address:	jamesc@stmartinoftours.org.uk
Provider web address:	

Name of registered provider(s):	St Martin of Tours Housing
Name of registered manager (if applicable)	

Mr James Stuart Crockhart		
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
mental disorder, excluding learning disability or dementia	28	28

Conditions of registration:

The maximum number of service users who can be accommodated is: 28
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The registered person may provide the following category of service only: Care Home only - Code PC to service users of the following gender: Male whose primary care needs on admission to the home are within the following categories: Mental Disorder, excluding learning disability or dementia - Code MD

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Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	Yes
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If yes, what have they been:	An application regarding the appointment of a new registered manager has been recieved and is being processed.
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Date of last key inspection:								
Date of last annual service review (if applicable):								

Brief description of the service

Wilton Villas is a registered care home for men with a forensic psychiatric history. People living in the home are supported within the multi-agency framework of the Care Programme Approach, which is the national framework for supporting people with mental health problems.

There are 26 single bedrooms spread across three floors, which are accessed via a lift and stairs. Each floor has a small kitchen, bathrooms and toilets. There is a large lounge and recreational area on the ground floor. The, walled, garden is shared with a sister home, New North Road. Staff offices are on the ground floor.

The focus of the service is on rehabilitation and partnership working with the forensic services and Community Mental Health Teams. There is an emphasis on risk assessment, care planning and structured individual sessions with key workers. Project and support workers run a range of group activities. Relevant professionals are available to support therapeutic groups.

Service users are self-catering, and, as the home is mental health aftercare service, they do not have to contribute to the cost of the placement. Placing authorities pay the #970 per week charge.

The home is situated in Islington in North London, in a residential area. It is within walking distance of Essex Road, and bus routes to Dalston, Highbury & Islington Tube Station and Angel Tube station. Parking is not available.

The home is managed by St Martin of Tours Housing, which is a local, not for profit, organisation.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we had received, or asked for, since the last key inspection.

This included the Annual Quality Assurance Assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people who use the service. What the service has told us about things that have happened in the service, these are called notifications and the home is legally required to tell us about significant things that happen within the service that affect people who use it.

What has this told us about the service?

The last key inspection of the service took place on the 01/05/2007. As a result of that inspection a judgement was made that this was a good service. Feedback from people who use the service was positive, and there was evidence that people who used the service were supported according to their abilities and preferences to live valued and fulfilling lives.

Since the previous inspection, the Care Quality Commission has not received any complaints about the service. At the last inspection it was found that the home had appropriate procedures in place to deal with complaints and adult protection matters.

The home completed and returned its AQAA within the specified timescales. This indicates that the home continues to provide a good standard of care and that it has sought to meet the requirements of the last inspection.

We did not receive any completed feedback surveys from people who use the service.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan and will carry out a key standards inspection by the 31/03/2011.

However, we can inspect the service at any time if we have concerns about the quality of the service or the safety of people using the service.

Reader Information

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