

# Random inspection report

## Care homes for adults (18-65 years)

Name:	The Mount
Address:	Faircrouch Lane Wadhurst East Sussex TN5 6PT

The quality rating for this care home is:	zero star poor service
The rating was made on:	27/01/2010

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

<b>Lead inspector:</b>	<b>Date:</b>								
Sally Gill	0	6	0	4	2	0	1	0	

## Information about the care home

Name of care home:	The Mount
Address:	Faircrouch Lane Wadhurst East Sussex TN5 6PT
Telephone number:	01892782025
Fax number:	01892782917
Email address:	
Provider web address:	

Name of registered provider(s):	The Mount Camphill Community Limited
Name of registered manager (if applicable)	
Type of registration:	care home
Number of places registered:	39

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	39	0

Conditions of registration:									
The maximum number of service users to be accommodated is 39									
The registered person may provide the following category of service only: Care home only (PC) to service users of the following gender: Either whose primary care needs on admission to the home are within the following category: Learning disability (LD) )									
Date of last inspection	2	7	0	1	2	0	1	0	
Brief description of the care home									
The Mount Camphill Community is an independent specialist college that provides further education and training for residential and day students aged 16 to 25. The Community is a registered educational charity providing up to 39 residential places for young people with moderate learning disabilities, and is also inspected by Ofsted.									

## Brief description of the care home

The Camphill Movement, founded in 1940, works to create communities in which vulnerable children and adults can learn and work with respect. Camphill is inspired by Christian ideals as articulated by Rudolph Steiner and is based on the acceptance of spiritual uniqueness of each human being, regardless of religious or racial background. The Mount's training programme extends over 4 years. An educational year is approximately 38 weeks divided into 4 terms, with students returning home or to other placements during the holidays.

There are 5 community houses on-site, each with its own character. There are craft workshops for pottery, bakery, weaving, woodwork and catering. In the main house, which is a renovated monastery, are classrooms, a library and a community hall. There is a large vegetable garden and orchard, which provides the venue for a horticultural course and extensive grounds and woods where the estate and rural skills course are taught. There is also a sports hall on the site.

The Mount is staffed by senior co-workers and co-workers. Senior co-workers and their families live on site and share accommodation with students and other co-workers.

Most staff are volunteers and trainee co-workers are from a wide range of countries and usually work at The Mount for up to one year.

Details of fees can be obtained from the college. There can be an additional charges for pocket money, and certain educational trips. A copy of the latest inspection report can be obtained from the college or down loaded from [www.cqc.org.uk](http://www.cqc.org.uk). The Mounts email address is [office@mountcamphill.org](mailto:office@mountcamphill.org) and website is [www.mountcamphill.org](http://www.mountcamphill.org)

## What we found:

The purpose of this random inspection was to check compliance of the Statutory Requirement Notice served following the key inspection on 27th January 2010. The Statutory Requirement Notice related to recruitment procedures and staff recruitment records. The timescale for compliance was the 31st March 2010.

The manager told us no new recruitment has taken place since the key inspection. The written recruitment procedure was examined and found to be adequate. If the college intend to start staff or volunteers after obtaining a Independent Safeguarding Authority (ISA) Adult First but without a full Criminal Records Bureau (CRB) in place this step must be included in the written procedure. The manager also told us the application form is currently being reviewed.

The college has now set up a recruitment file for every staff member or volunteer. These files are easily accessible as they are sub divided into sections and also have a recruitment checklist at the front of each file.

Four recruitment files were examined. These all evidenced a full employment history together with satisfactory written explanations of any gaps, two references, a health declaration, copies of passports etc as proof of identity and a photograph. Two files contained current CRB's. The manager told us only two CRB's are now outstanding which have been applied for. It is apparent that where a full CRB is not in place extra supervisory arrangements are in place although to really evidenced this records must be strengthened.

## What the care home does well:

Students in future should be protected by the college's recruitment procedure. Records are in place as specified in paragraphs 1 - 9 of Schedule 2 of the Care Homes Regulations 2001.

A system has been developed to ensure where staff or a volunteer does not have a full CRB in place appropriate supervision arrangements are in place.

## What they could do better:

No requirements or recommendations for good practise have been made following this visit. However the college have agreed to develop the records to evidence robust supervision is in place where staff/volunteers are working without a full CRB.

The outstanding requirements listed below were made at the previous key inspection and as the purpose of this visit was solely to check compliance of the Statutory Requirement Notice these areas were not examined during this visit.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



## Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
1	2	14	<p>The registered person must ensure that prospective students personal care and health needs are assessed prior to them providing accommodation</p> <p>Regulation 14 (1) of the Care Homes Regulations 2001 requires the registered person shall not provide accommodation to a service user at the care home unless, so far as it shall have been practicable to do so - needs of the service user have been assessed by a suitable qualified or suitably trained person. The registered person has obtained a copy of the assessment.</p>	25/03/2010
2	6	15	<p>The registered person must have for each service user a written care plan in place which reflects all the individuals health, personal and social care needs. Care plans must contain clear guidance to staff on the management of care and health needs. The plan must be kept up to date and regularly reviewed.</p>	25/03/2010

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These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
			<p>Regulation 15 (1) (2) of the Care Homes Regulations 2001 requires the registered person shall after consultation with the service user prepare a written plan as to how the service users needs in respect of health and welfare are to be met. The registered person shall keep the service users plan under review and revise the service users plan.</p>	
3	9	13	<p>The registered person must have written robust risk assessments in place which detail all risks associated with care delivery and actions to reduce any such risk</p> <p>Regulation 13 (4) of the Care Home Regulations 2001 requires the registered person shall ensure that any activities in which service users participate are so far as reasonably practicable free from avoidable risks; and unnecessary risks to health or safety of service users are identified and so far as possible eliminated</p>	27/03/2010
4	10	13	<p>The registered person must have robust medication procedures for the recording, handling, safekeeping, safe administration and disposal of medicines which is implemented by staff</p> <p>Regulation 13 (2) of the Care</p>	25/02/2010

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No.	Standard	Regulation	Requirement	Timescale for action
			Home Regulations 2001 requires the registered person shall make safe arrangements for the recording, handling, safekeeping, safe administration and disposal of medicines received into the care home.	
5	35	18	<p>The registered person shall ensure staff and volunteers are suitably trained including structured induction training. A training programme to meet this requirement is in place by</p> <p>Regulation 18 (1) of the Care Homes Regulations 2001 requires the registered person shall, having regard to the size of the care home, the statement of purpose and the number and needs of service users - ensure that persons employed by the registered person to work at the care home receive - training appropriate to the work they are to perform including structured induction.</p>	25/03/2010
6	36	18	<p>The registered person shall ensure that staff and volunteers receive supervision in accordance with the NMS at regular intervals</p> <p>Regulation 18 (2) of the Care Homes Regulations requires the registered person shall</p>	25/03/2010

## Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
			ensure that persons working at the care home are appropriately supervised.	
7	37	10	<p>The registered provider must ensure the home is managed and meets legislative requirements</p> <p>Regulation 10(1) of the Care Home Regulations 2001 requires the registered provider and manager shall, having regard to the size of the care home, statement of purpose, and the number and needs of the service users, carry on or manage the care home with sufficient care, competence and skill.</p>	25/03/2010
8	39	24	<p>The registered provider must have effective quality assurance and quality monitoring systems</p> <p>Regulation 24 of the Care Home Regulations 2001 requires the registered provider shall establish and maintain a system for reviewing at appropriate intervals and improving the quality of care at the care home. The system shall provide for consultation with service users and their representatives</p>	25/03/2010
9	39	26	<p>The registered provider must undertake an unannounced visit to the care home each month in order to form an opinion of the standard of</p>	25/02/2010

## Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
			<p>care provided in the care home.</p> <p>Regulation 26 of the Care Homes Regulations 2001 requires the registered provider to undertake a visit under paragraph (2) which shall take place at least once a month and shall be unannounced. The person carrying out the visit shall interview service users and persons working at the care home; inspect the premises, records of events and any complaints and prepare a written report.</p>	
10	41	37	<p>The registered person must report incidents and events at the care home in line with regulation 37 and CQC guidance</p> <p>Regulation 37 of the Care Home Regulations 2001 requires the registered provider shall give notice to the Commission without delay of occurrence of events listed as per the regulation. Any notification made in accordance with this regulation which is given orally shall be confirmed in writing.</p>	25/02/2010

## Requirements and recommendations from this inspection:

### Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

### Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

### Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

## Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at [www.dh.gov.uk](http://www.dh.gov.uk) or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: [www.tso.co.uk/bookshop](http://www.tso.co.uk/bookshop)

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