

Annual service review

Name of Service: The Green

The quality rating for this care home is: two star good service
 The rating was made on: 1 6 0 9 2 0 0 8

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service? No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector: Peter Cresswell
 Date of this annual service review: 1 4 0 9 2 0 0 9

Information about the service

Address of service:	Bromborough Pool Bromborough Wirral CH62 4TT
Telephone number:	01515131340
Fax number:	
Email address:	pat.hood@was.demon.co.uk
Provider web address:	

Name of registered provider(s):	Wirral Autistic Society
Name of registered manager (if applicable)	

Mr Carl Joseph Kipling		
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	10	0

Conditions of registration:

The registered person may provide the following category of service only: Care home only - Code PC. To service users of the following gender: Either. Whose primary care needs on admission to the home are within the following categories: Learning disability - Code LD. The maximum number of service users who can be accommodated is: 10.

Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	Yes
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If yes, what have they been:	The former registered manager has left and the new manager Carl Kipling has been registered with the Care Quality Commission.
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Date of last key inspection:	1	6	0	9	2	0	0	8
Date of last annual service review (if applicable):								

Brief description of the service
The Green is a large house consisting of four flats that are accessible to one another and share the same main entrance. Two of the flats accommodate two people, and the other two flats are for three persons each. Everyone has their own single bedroom. Each flat also has a bathroom and a kitchen with a dining area and either a through or

separate lounge. There is a patio and a garden at the rear of the home. The home is close to local shops and to public transport services and overlooks the open space of The Green in Bromborough Pool Village. Parking is available on the road outside the home. The home is run by Wirral Autistic Society who have several care homes for adults with a learning disability in the area. The society provides a range of services and facilities, which are used by the people who live at The Green.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at the information we have received about and from the home since we last carried out a key (major) inspection. The manager sent us an Annual Quality Assurance Assessment (AQAA). We ask services to send us an AQAA every year. It includes the service's own assessment of how well it is meeting the needs and wishes of the people who live there. It also gives us some statistical information about the home.

We sent survey forms to a number of people who live at The Green but we did not get any back. During the year the home has told us about things that have happened there (we call these 'notifications'). We also looked at the report from the last 'key' inspection, which was the last time we visited it.

What has this told us about the service?

The manager sent us the AQAA when we asked for it and it contained the information we had asked for. The home has improved staff supervision and nearly half of the staff now have NVQ2, the relevant qualification. Most of the remaining staff are on NVQ programmes leading to the award. We have not received any complaints about the home in the past twelve months.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan so we will do a key inspection by 1 October 2010. However, we can inspect the home at any time if we have concerns about the quality of the service or the safety of the people living there.

Reader Information

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