

Annual service review

Name of Service:	The Coach House
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The quality rating for this care home is:	two star good service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?	No
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You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:	
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Name of inspector:	Date of this annual service review:
Sean Cassidy	1 7 0 9 2 0 0 9

Information about the service

Address of service:	58 Lidgett Lane Garforth Leeds West Yorkshire LS25 1LL
Telephone number:	01132320884
Fax number:	01132870152
Email address:	Garforthch@aol.com
Provider web address:	

Name of registered provider(s):	Mrs Claire Louise Buckle, Mrs Alison Jayne Green	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
old age, not falling within any other category	0	19
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No	
If yes, what have they been:		

Date of last key inspection:									
Date of last annual service review (if applicable):									

Brief description of the service
<p>The Coach House is a care home providing accommodation and services to older people; it is situated in a residential area of Garforth and is close to the amenities of the town and public transport. It has been recently purchased by the current providers who have started a programme of improvements in respect of the general facilities and internal appearance and to operational and organisational matters. It provides accommodation for up to nineteen men and women in both single (the majority) and shared rooms, although plans are being considered to reduce the ratio even further. There is a range of communal sitting and dining areas, bathrooms and toilets on both floors and passenger and stair lifts to different parts of the upper floor.</p>

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at the information the service sent us in the Annual Quality Assurance Assessment (AQAA) document.

We looked at the information the service has sent us since the last key inspection. These are called notifications and are a legal requirement.

We reviewed the previous key inspection and the results of any other visits that we have made to the service in the last 12 months.

We considered relevant information from other organisations. What other people have told us about the service.

What has this told us about the service?

The information contained within the AQAA showed us that the manager of the service has a good understanding of how a care home should be managed. She is aware of the work that is needed to ensure outcomes for people living in the home are at least good.

There is a good awareness of quality assurance and the need to monitor and improve the care provided in the home.

We have not received any surveys from people who use the service at this point. If we receive any information that suggests there are some concerns about the quality of the care provided we may alter our plans for inspection.

What are we going to do as a result of this annual service review?

We plan to carry out a key inspection 9 September 2010. We will continue to collect information from stakeholders who are involved with the agency. This information may change our plans for inspecting this service.

Reader Information

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