

## Annual service review

**Name of Service:** Faith Global Links Ventures Ltd

The quality rating for this care home is: two star good service

The rating was made on: 1 7 1 0 2 0 0 8

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

**Has this annual service review changed our opinion of the service?**

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

**Name of inspector:**

Sarah Axam

**Date of this annual service review:**

1 3 1 0 2 0 0 9

## Information about the service

Address of service:	158 Galleywood Road Great Baddow Chelmsford Essex CM2 8YT
Telephone number:	01245478797
Fax number:	
Email address:	fglvhousing@hotmail.co.uk
Provider web address:	

Name of registered provider(s):	Faith Global Links Ventures Ltd	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	3	0
mental disorder, excluding learning disability or dementia	3	0

Conditions of registration:		
The registered person may provide the following categories of service: Care Home - PC to service users of the following gender: Both whose primary care needs on admission to the home are within the following categories: Learning Disability - code LD Mental Disorder, excluding learning disability or dementia - code MD		
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	Yes	
If yes, what have they been:	None	

Date of last key inspection:	1	7	1	0	2	0	0	8
Date of last annual service review (if applicable):								

Brief description of the service
The home is positioned in a quiet residential street on the outskirts of Chelmsford in the village of Great Baddow and is easily accessible by public transport.
The property is an end of terraced house with three double bedrooms, one bathroom, lounge, laundry room, kitchen and dining room and a small conservatory. There is a small garden and a garage to the rear of the property with a parking facility; there is

on street parking opposite and at the rear of the house.

The home has been registered for three people who have learning or mental disabilities and it is expected that each person living in the home will have their own keys to the front door and their individual bedroom. There is one shared bathroom and there are no washing facilities in the individual bedrooms.

The homes Statement of Purpose and Service User Guide provides up to date information and is given to prospective residents before they move in. The charges will range between £700 and £1000 per week depending on the assessed needs of the individual; toiletries, newspapers, magazines, confectionery and taxis are not included in the above fees.

## **Service update since the last key inspection or annual service review:**

What did we do for this annual service review?

We looked at all the information that we have received or asked for since the last key inspection.

This included; The annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service.

Surveys returned to us by people using the service and from other people with an interest in the service.

What the service has told us about things that have happened in the service, these are called notifications and are a legal requirement.

The previous key inspection report.

What other people have told us about the service.

What has this told us about the service?

The home sent us their annual quality assurance assessment (AQAA) when we asked for it. It was clear and gave us all of the information we asked for.

People tell us that The Faith Global Care Home continues to provide a good service. Relatives of and the residents and other professionals stated that they felt people are well looked after.

We looked at the information in the AQAA and our judgment is that the home is still providing a good service and that they know what further improvements they need to make.

The home continues to let us know about things that have happened since our last key inspection, and they have shown that they have managed issues well. They work well with us and have shown us that their service continues to provide good outcomes for the people who use it.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 16th October 2010.

However we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

## Reader Information

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