

Annual service review

Name of Service: Belvedere Park Nursing Home

The quality rating for this care home is: two star good service

The rating was made on: 0 4 1 1 2 0 0 8

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Michelle McCarthy

Date of this annual service review:

0 3 0 2 2 0 1 0

Information about the service

| | |
|-----------------------|--|
| Address of service: | 2 Belvedere Road Earlsdon Coventry West Midlands CV5 6PF |
| Telephone number: | 02476673409 |
| Fax number: | 02476673409 |
| Email address: | chinanyalwu@tiscali.co.uk |
| Provider web address: | |

| | | |
|--|-----------------------------------|---------|
| Name of registered provider(s): | Adichis Healthcare Ltd | |
| Conditions of registration: | | |
| Category(ies) : | Number of places (if applicable): | |
| | Under 65 | Over 65 |
| old age, not falling within any other category | 0 | 25 |

| |
|-----------------------------|
| Conditions of registration: |
|-----------------------------|

The maximum number of service users who can be accommodated is: 25

The registered person may provide the following category of service only: Care Home with Nursing (Code N); To service users of the following gender: Either; Whose primary care needs on admission to the home are within the following categories: Old age, not falling within any other category (OP) 25

| | |
|---|-----|
| Have there been any changes in the ownership, management or the service's registration details in the last 12 months? | Yes |
|---|-----|

| | |
|------------------------------|------|
| If yes, what have they been: | None |
|------------------------------|------|

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Date of last key inspection: | 0 | 4 | 1 | 1 | 2 | 0 | 0 | 8 |
| Date of last annual service review (if applicable): | | | | | | | | |

| |
|---|
| Brief description of the service |
| Belvedere Park is a 25 bedded home providing nursing care to frail elderly service users. Accommodation is located over 3 floors. There are 19 single bedrooms and 3 double bedrooms with all of the bedrooms having en-suite facilities apart from one, which has its own private bathroom next door. Three other bathrooms are available within the home, each being of the assisted type providing specialist equipment for bathing service users. There are 3 lounges, one quiet area and a separate dining |

room within the home. All floors can be accessed via a shaft passenger lift. Gardens are provided to the back and side of the home with a number of benches available. Parking facilities are available to the side of the building.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection or annual service review.

This included:

The annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service.

Information we have about how the service has managed any complaints.

What the service has told us about things that have happened in the service, these are called 'notifications' and are a legal requirement.

The previous key inspection and the results of any other visits that we have made to the service in the last 12 months.

Relevant information from other organisations.

What other people have told us about the service.

What has this told us about the service?

The home sent us their annual quality assurance assessment (AQAA) when we asked for it. It was clear and gave us all the information we asked for.

We looked at the information in the AQAA and our judgement is that the home is still providing a good service and that they know what further improvements they need to make.

The home continues to let us know about things that have happened since our last key inspection and they have shown that they have managed issues well.

They work well with us and have shown us that their service continues to provide good outcomes for the people who use it.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 3rd November 2011.

However we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

| | |
|----------------------|---|
| Document Purpose: | Annual service review |
| Author: | CQC |
| Audience: | General Public |
| Further copies from: | 0870 240 7535 (national contact centre) |

Our duty to regulate social care services is set out in the Care Standards Act 2000. The content of which can be found on our website.

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

We want people to be able to access this information. If you would like a copy of the findings in a different format or language please contact our helpline or go to our website.

Copyright © (2009) Care Quality Commission (CQC). This publication may be reproduced in whole or in part, free of charge, in any format or medium provided that it is not used for commercial gain. This consent is subject to the material being reproduced accurately and on proviso that it is not used in a derogatory manner or misleading context. The material should be acknowledged as CQC copyright, with the title and date of publication of the document specified.