

Annual service review

Name of Service: Villa Scalabrini

The quality rating for this care home is: three star excellent service

The rating was made on:

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Marian Byrne

Date of this annual service review:

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Information about the service

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|-----------------------|---|
| Address of service: | Green Street Shenley Hertfordshire WD7 9BB |
| Telephone number: | 02082075713 |
| Fax number: | 02083815570 |
| Email address: | angela.onofri@villascalabrini.co.uk |
| Provider web address: | www.carehomesuk.net/villascalabrini |

| | | |
|--|-----------------------------------|---------|
| Name of registered provider(s): | Villa Scalabrini Trustees | |
| Conditions of registration: | | |
| Category(ies) : | Number of places (if applicable): | |
| | Under 65 | Over 65 |
| dementia | 0 | 53 |
| mental disorder, excluding learning disability or dementia | 0 | 1 |
| old age, not falling within any other category | 0 | 53 |

Conditions of registration:

The home may admit one named female service user who has a mental health need. This Variation applies to this named service user and would cease to be in force if the named service user permanently leaves the home for any reason. The manager must inform the CSCI when this occurs.

| | |
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| Have there been any changes in the ownership, management or the service's registration details in the last 12 months? | No |
|---|----|

If yes, what have they been:

| | | | | | | | | | |
|---|--|--|--|--|--|--|--|--|--|
| Date of last key inspection: | | | | | | | | | |
| Date of last annual service review (if applicable): | | | | | | | | | |

Brief description of the service

Villa Scalabrini is a large detached building set in substantial grounds, most of which are accessible to residents through attractive walkways, patios and gardens. The home specialises in providing care to Italian speaking elders. The home is divided into units on two floors, each with a bathroom, dining room, lounge and kitchenettes. There is large hall on the ground floor with a chapel, where mass is celebrated daily. The home

has been created to reflect traditional Italian styles, including the furnishings, fittings, decor and floor coverings. The home is situated in a rural location in Shenley, approximately one and a half miles from Borehamwood.

The home has a guide for service users and a statement of purpose, which include contact details for the Commission for Social Care Inspection (CSCI). Copies of the latest inspection report are available in the home.

Fees range from #415 - #560 per week for long stay residents and from #465 - #595 for short stay or respite residents. These prices are current for 2007/8

The guide for service users includes very clear details of what is included in the weekly fees and what is subject to additional charge.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We look at all the information we have received or asked for since the last inspection. This included the Annual Quality Assurance Assessment (AQAA) requested by us. This is a legal document that gives us information on what has been happening in the service in the previous year. It tells us what the service has been doing to ensure the people who live in the home have a good experience. We also sent surveys to people who use the service. We looked at notifications sent to us by the home. A notification is a legal requirement that requires the home to inform us when there is an incident that impacts on the health and welfare of any of the residents. We also looked at any relevant information that may have come from other sources such as Adult Care Services of Health agencies.

What has this told us about the service?

The Manager returned the AQAA in a timely manner and has kept us informed of what has been happening in the home in the past year. The AQAA was very well completed giving us good information on the care of the residents. When we looked at all the information available to us we continue to be of the opinion that the home continues to be managed in the best interests of the people who live there and that the Manager carries out her duties in an excellent manner. Here is some of the information we made our judgment on. The AQAA tells us that the premises have been extended to create more administrative space and a separate medical supplies store. Parts of the home have been re-decorated and updated. They told us that they continue to review policies and procedures and to evaluate and train staff to ensure better outcomes for the people who live there.

What are we going to do as a result of this annual service review?

We can inspect this service at any time if we have concerns about the care provided. There is no information to indicate that an inspection is required in the near future. The next key inspection will be undertaken within one year of the date of this review unless we get information that indicates an earlier visit is required. As with all care services information will continue to be gathered over the intervening period. The home's performance will be subjected to a process of continual assessment and evaluation in the light of information received, with appropriate regulatory action being taken as indicated.

Reader Information

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