

Random inspection report

Care homes for older people

Name:	Villa Scalabrini
Address:	Green Street Shenley Hertfordshire WD7 9BB

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:								
Marian Byrne	2	2	0	4	2	0	1	0	

Information about the care home

Name of care home:	Villa Scalabrini
Address:	Green Street Shenley Hertfordshire WD7 9BB
Telephone number:	02082075713
Fax number:	02083815570
Email address:	angela.onofri@villascalabrini.co.uk
Provider web address:	www.carehomesuk.net/villascalabrini

Name of registered provider(s):	Villa Scalabrini Trustees
Name of registered manager (if applicable)	
Ms Angela Onofri	
Type of registration:	care home
Number of places registered:	53

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
dementia	0	53
mental disorder, excluding learning disability or dementia	0	1
old age, not falling within any other category	0	53

Conditions of registration:								
The home may admit one named female service user who has a mental health need. This Variation applies to this named service user and would cease to be in force if the named service user permanently leaves the home for any reason. The manager must inform the CSCI when this occurs.								
Date of last inspection								

Brief description of the care home

Villa Scalabrini is a large detached building set in substantial grounds, most of which are accessible to residents through attractive walkways, patios and gardens. The home specialises in providing care to Italian speaking elders. The home is divided into units on two floors, each with a bathroom, dining room, lounge and kitchenettes. There is large hall on the ground floor with a chapel, where mass is celebrated daily. The home has been created to reflect traditional Italian styles, including the furnishings, fittings, decor and floor coverings. The home is situated in a rural location in Shenley, approximately one and a half miles from Borehamwood.

The home has a guide for service users and a statement of purpose, which include contact details for the Commission for Social Care Inspection (CSCI). Copies of the latest inspection report are available in the home.

Fees range from #415 - #560 per week for long stay residents and from #465 - #595 for short stay or respite residents. These prices are current for 2007/8

The guide for service users includes very clear details of what is included in the weekly fees and what is subject to additional charge.

What we found:

We visited Villa Scalabrini on the 22nd April 2010. We found the home to be well managed and the people who live there to be well cared for. We spoke to the residents and they told us that they were well looked after and that the staff were kind and caring and would 'do anything for you'. We saw that the staff ensured that the residents were engaged with their surroundings and that they had useful occupation. Staff were observed to interact with the residents with kindness and affection. We found the management of the home to be proactive in pursuing good care for the residents.

What the care home does well:

The people who live in the home are consulted on their own care and how the home is run. The home ensures that the outcomes for the people who live there are very good. All the people we spoke with told us that they are very happy with the home and the care that is offered to them. We were told that the staff are kind and caring and always tried to make sure that the residents had all they needed. The residents are offered many opportunities to be stimulated include, cooking, gardening, quizzes and painting. There were many items of stimulation and comfort laid within easy reach of the residents, these included newspapers, magazines, books and paints. The person who takes responsibilities for activities is in the process of assembling a file on each resident to reflect how they like to spend their day and what activities they like to do. We saw the resident's garden and greenhouse where there was a large variety of plants growing. For those residents who cannot manage gardening outside, potted plants are brought into the large downstairs sitting room to allow them to grow and care for the plants.

The home is updating its care plans we looked at examples of these and they were person centered, by this we mean that the focus of the care was on the person and not on the task to be completed.

Food was tasted and found to be of good appearance and very tasty. The home calls in health professionals appropriately and they follow the advice and direction given by them. The management of the home is proactive in ensuring people are well cared for and that they are consulted on their care. The home is managed at all times in the best interests of the people who live there. The dignity and independence of the residents is promoted at all times.

What they could do better:

This is an excellent home that has been awarded three stars at the last key inspection.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

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Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Older People can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

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