

# Random inspection report

## Care homes for older people

Name:	Villa Scalabrini
Address:	Green Street Shenley Hertfordshire WD7 9BB

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

<b>Lead inspector:</b>	<b>Date:</b>								
Marian Byrne	1	3	0	7	2	0	1	0	

## Information about the care home

Name of care home:	Villa Scalabrini
Address:	Green Street Shenley Hertfordshire WD7 9BB
Telephone number:	02082075713
Fax number:	02083815570
Email address:	angela.onofri@villascalabrini.co.uk
Provider web address:	www.carehomesuk.net/villascalabrini

Name of registered provider(s):	Villa Scalabrini Trustees
Name of registered manager (if applicable)	
Ms Angela Onofri	
Type of registration:	care home
Number of places registered:	53

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
dementia	0	53
mental disorder, excluding learning disability or dementia	0	1
old age, not falling within any other category	0	53

Conditions of registration:									
The home may admit one named female service user who has a mental health need. This Variation applies to this named service user and would cease to be in force if the named service user permanently leaves the home for any reason. The manager must inform the CSCI when this occurs.									
Date of last inspection	2	2	0	4	2	0	1	0	

## Brief description of the care home

Villa Scalabrini is a large detached building set in substantial grounds, most of which are accessible to residents through attractive walkways, patios and gardens. The home specialises in providing care to Italian speaking elders. The home is divided into units on two floors, each with a bathroom, dining room, lounge and kitchenettes. There is large hall on the ground floor with a chapel, where mass is celebrated daily. The home has been created to reflect traditional Italian styles, including the furnishings, fittings, decor and floor coverings. The home is situated in a rural location in Shenley, approximately one and a half miles from Borehamwood.

The home has a guide for service users and a statement of purpose, which include contact details for the Commission for Social Care Inspection (CSCI). Copies of the latest inspection report are available in the home.

Fees range from #415 - #560 per week for long stay residents and from #465 - #595 for short stay or respite residents. These prices are current for 2007/8

The guide for service users includes very clear details of what is included in the weekly fees and what is subject to additional charge.

## What we found:

We conducted two Random inspections to this home following an alert from the Health Protection Unit of a continued outbreak of Clostridium Difficile (C Diff). We conducted site visits on the 13th July and on the 20th July 2010. We were accompanied on both occasions by an Senior Health Protection Nurse (HPN). We spoke to the Deputy Manager and a member of the Board of Trustees as the Manager was unavailable. The HPN had visited previously and was working to an agreed action plan with the home. On the first visit on the 13th July 2010 we went through this plan and identified areas where the home at yet to be compliant with the action plan. This included hand washing facilities, staff training and cleanliness in the bathroom and toileting areas of the home.

We conducted an environmental inspection and found areas of concern throughout the home including lack of liquid soap and paper towels in some of the residents rooms. Staff must use liquid soap and paper towels following the administration of personal care to ensure good and effective infection control. The sluice room was not to an acceptable level of cleanliness. Staff were not using catheter bags in line with guidelines. This could have exposed the resident to an increased risk of infection.

We left immediate requirement giving the home 48 hours to meet the requirements cleanliness, hand washing and catheter care.

When we returned to the home on the 20th July 2010 we found that the immediate requirements had been met. The home was cleaner and they had started a regime of deep cleaning the entire home. Training had been arranged for later in the week. The home is sending information to the HPU on the numbers of residents who have diarrhoea. Those who have diarrhoea are being tested for C Diff in a timely manner and are kept in isolation until better. The home is working closely with the local GP who attends the home to ensure any anti biotic prescribed will take into account the residents frailty and ability to resist C Diff.

The home had decided it will not be admitting new residents until advised it can safely do so by the HPU.

## What the care home does well:

At a recent inspections we looked at the outcomes for the people living at the home. This report was written on 22/04/2010 and is available on our web site [cqc.org.uk](http://cqc.org.uk)

## What they could do better:

The home must continue to care for residents in a manner that promotes good infection control.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

## Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

## Requirements and recommendations from this inspection:

### Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action
1	8	13	<p>You must carry out cathater care in a manner that ensures the health and welfare of the resident and in a manner that ensures good infection control. You must do this by ensuring the intergity of the system.</p> <p>You must do this to ensure the welfare of the resident and to prevent the spread of infection.</p>	15/07/2010
2	24	13	<p>You must equip all rooms with hand washing equipment including liquid soap and soft paper towels</p> <p>You must do this to control the spread of infection.</p>	15/07/2010
3	26	13	<p>You must clean the sluice room and all equipment used by the residents. This includes commodes.</p> <p>You must do this to ensure safe practices in infection control</p>	15/07/2010

### Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action
1	26	13	You must have the home deep cleaned. This includes	27/07/2010

## Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action
			deep cleaning curtains and soft furnishings.  You must do this to prevent the spread of infection.	

## Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

## Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Older People can be found at [www.dh.gov.uk](http://www.dh.gov.uk) or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: [www.tso.co.uk/bookshop](http://www.tso.co.uk/bookshop)

## Helpline:

**Telephone:** 03000 616161

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**Web:** [www.cqc.org.uk](http://www.cqc.org.uk)

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