

Random inspection report

Care homes for adults (18-65 years)

Name:	Thorndale
Address:	8 Thornhill Park Sunderland SR2 7JZ

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Sam Doku	1	5	0	4	2	0	1	0

Information about the care home

Name of care home:	Thorndale
Address:	8 Thornhill Park Sunderland SR2 7JZ
Telephone number:	01915642147
Fax number:	01915672902
Email address:	
Provider web address:	

Name of registered provider(s):	North East Autism Society
Name of registered manager (if applicable)	
Mrs Jacqueline Herbison	
Type of registration:	care home
Number of places registered:	6

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0

Conditions of registration:								
Date of last inspection								
Brief description of the care home								
<p>Thorndale is a care home for 6 younger adults with Autistic Spectrum Disorder. It is owned and operated by the North East Autism Society, which operates several care and educational services for children and adults in North East. Thorndale provides personal care and support services for up to six people who have an autistic spectrum disability. Nursing care cannot be provided, and the layout of the building is not suitable for people with a physical disability. The home is a large Victorian semi-detached villa, situated in a very pleasant residential area of Sunderland, within easy reach of a range of amenities. These include a post office, Churches of different denominations, a variety of small shops and public houses. Sunderland City Centre is only a short distance away and this may be reached by public transport, which passes frequently. The property has a garden to the front and a yard to the rear. Limited car</p>								

Brief description of the care home

parking is available in the rear yard. However visitors can park on the main avenue outside the home. Currently, all the service users are male and each person has his own room. The bedrooms are spacious and each person has furnished their room to their own taste. There is one communal lounge and a large dining room.

What we found:

The support plans are available in electronic form and also in hard copy to allow the staff easy access for the day to day care that is provided to the individuals. The support plans for two residents were looked at to see how best the staff meet the individual's need. The support plans highlight individual physical and emotional needs. Records have been maintained in the form of daily report records that show how the needs are being met on daily basis.

The support plans set out detailed information on how to communicate effectively with individuals, individual preferences and medical support. There is good support from the organisation's own Speech and Language Therapist.

Record kept by the staff indicate that the residents healthcare needs are met. The records show evidence of residents attending outpatient appointments, dentists, opticians and other healthcare facilities. Six service user surveys were received by the Commission and in it, all the respondents (residents with support) stated that their health and personal care needs are fully met.

The home has details policies on the storage and administration of medicines. These are followed by the senior staff who have overall responsibility for the administration of medicines in the home. The manager confirmed that only staff who have had the accredited training in safe handling of medication are allowed to administer medicines.

What the care home does well:

There are good arrangements in place for meeting the residents' social, recreational and educational needs. Residents have good social life and the staff promotes independence.

The staff show high regards for promoting the residents independence and involving them in the planning of their own care.

There was only one resident in at the time of the inspection visit. He was happy to see the inspector and said he is happy being at the home.

What they could do better:

The manager was advised to re-examine issues or incidents that needed to be reported to the Commission as the last recorded Regulation 37 notice was on 22 October, 2008. However, the home has maintained good record of numerous incidents in the home and outside of the home.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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