

Annual service review

Name of Service: Rosehill

The quality rating for this care home is:	three star excellent service								
The rating was made on:	0	3	0	3	2	0	0	9	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service? No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:	Date of this annual service review:								
Eileen Hulse	1	0	1	2	2	0	0	9	

Information about the service

Address of service:	31 Thornholme Road Sunderland SR2 7JX
Telephone number:	01915108145
Fax number:	
Email address:	rosehill@tawas.org.uk
Provider web address:	

Name of registered provider(s):	North East Autism Society
Name of registered manager (if applicable)	

Miss Jane Cassley		
Peter James Mountain		
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No	
If yes, what have they been:		

Date of last key inspection:	0	3	0	3	2	0	0	9
Date of last annual service review (if applicable):								

Brief description of the service
<p>Rosehill is a care home for 6 younger adults with Autistic Spectrum Disorder. It is owned and operated by the Tyne & Wear Autistic Society (TAWAS), which operates several care and educational services for children and adults in Sunderland.</p> <p>The home was registered in May 2006 to replace the residential accommodation at Thornbeck College. The 6 residents moved here from their former care home at Thornbeck College, which is directly across the road from Rosehill.</p> <p>Rosehill provides 6 single bedrooms and 2 bathrooms over 3 floors of accommodation. On the ground floor there are also a large comfortable lounge, a good-sized dining room, and a large family kitchen. The home has a large garden to the back and a</p>

sheltered patio area to the side. The quality of furnishings and decoration are of a very good standard throughout the house.

The home is a domestic dwelling, previously used as a family house. It is not intended for people with a physical or mobility needs. However the home has ramped access from the driveway into the dining room, and one bedroom is on the ground floor. There is a large toilet on the ground floor for any visitors with disabilities.

The home is near to the City centre shops, pubs and sports centres. Residents also have use of a family-sized vehicle for transport to other facilities.

The weekly fee is determined by individual assessment of needs with the placing authority. The Provider should be contacted for up-to-date fee levels.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

On 3rd March 2009 we did a key inspection and this was rated as a three star excellent service. We looked at all the information that we received, or asked for, since the last key inspection in February 2009. The AQAA is a self assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service.

Information we have about how the service has managed any complaints. What the service has told us about things that have happened in the service, these are called notifications and are a legal requirement.

The previous key inspection report and the results of any other visits that we may have made to the service in the last 12 months.

Relevant information from other organisations. What if anything other people have told us about the service.

What has this told us about the service?

The annual quality assurance AQAA was sent to us in February 2009 when we asked for it and gave us the information we asked for. We looked at the information in the AQAA and in the last key inspection report and our judgement is that the agency is still providing a good service and that they know what further improvements they need to make.

All bedrooms and communal areas have been redecorated and the replacement of UPVC double glazing windows units are now complete.

The personal healthcare and support has been improved and the home told us that all service users now have three monthly appointments booked with the chiropodist and staff are working closely with the psychiatrist and psychologist to support individuals.

All managers and assistant managers have completed human resource training to enable them to deal with any staffing issues within the home and support staff have completed the safer handling of medication course that helps to ensure service users requiring medication are administered th

In the AQAA sent to us, the home told us they are now using IT systems within the home to enable better communication between relatives and the service and some staff have been employed to help to develop communication skills for service users and plans are in place to produce policies in various formats that are suitable for the people who live in the service.

A reviewed induction programme for new staff has been developed that is completed within the first six months of their employment, this is to improve the understanding and practical skills of staff to support service users to make choices and decisions on their everyday lifestyles. All leisure activities and annual holidays have been reviewed

to provide a more varied and greater choice to people and a new activity co-ordinator has been employed who will help service users in their decision making and choice on how they would like to spend their days.

A number of improvements to the home have taken place. The perimeter fence has been replaced and the refurbishment of the kitchen is now complete.

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What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 4 March 2011. However, we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

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