

# Random inspection report

## Care homes for adults (18-65 years)

Name:	No 9
Address:	9 Thornhill Park Sunderland SR2 7JZ

The quality rating for this care home is:	one star adequate service
The rating was made on:	19/05/2009

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

<b>Lead inspector:</b>	<b>Date:</b>							
Hilary Stewart	2	7	0	4	2	0	1	0

## Information about the care home

Name of care home:	No 9
Address:	9 Thornhill Park Sunderland SR2 7JZ
Telephone number:	01915154656
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	North East Autism Society
Name of registered manager (if applicable)	
Mr David Wake	
Type of registration:	care home
Number of places registered:	6

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0

Conditions of registration:									
The maximum number of service users who can be accommodated is: 6									
The registered person may provide the following category of service only: Care Home only - Code PC To service users of the following gender: Either Whose primary care needs on admission to the Home are within the following category: Learning Disability - Code LD - maximum number of places 6									
Date of last inspection	2	2	0	1	2	0	1	0	
Brief description of the care home									
Evidence: The home is a large Victorian semi detached house next door to another TWAS registered home. There is a good-sized front garden at the front and a small, enclosed space at the rear. Inside the home is spacious with all rooms far exceeding NMS. Decor has been kept neutral to minimise distraction and arousal, and allows each room to be personalised according to assessment and personal choice. The accommodation									

## Brief description of the care home

includes:

Entrance porch

Hall with staircase to all floors

Lounge

Dining room

Kitchen - with a significant amount of work and storage space.

WC

Garage and laundry - this space may be adapted to create an indoor leisure area

Six bedrooms, all are adjacent to the two bathrooms. One bed has been specifically supplied in accordance with assessed need.

Sleep in room

Office - fully equipped.

All facilities, fixtures and fittings are of good quality. The home charges from £1649.77p to £2115.38p per week.

## What we found:

The reason for this inspection was to check the following.

This service has an adequate, one star rating that was last assessed on 19th May 2009. A random inspection was also carried out on 22nd December 2010 to check if the home had complied with the requirements, which they had. This random inspection was carried out to see how peoples' needs are met, to look at staffing arrangements, to look at how complaints are handled and also management arrangements.

The manager was presented with the outcomes of the inspection visit.

The outcome was as follows.

Each person at the home has their own care plan. They are involved in the writing of their care plans as much as possible. The care plans are well presented and detailed. However they had not been signed by all of the staff to confirm that they had read them. Also one care plan gave details about a persons personal care but did not state the gender of staff needed to carry out the task. The assessments of need had enough detail and risk assessments had been carried out . Risk assessments were both individual and general. The manager said that all of the people have a new risk management plan. They give staff information about the action they must take to minimise the risk to the people they care for so they can keep them as safe as possible.

The manager said and records showed that there are sufficient staff at the home. At the time of the visit there were enough staff on duty to meet the needs of the people who live there. Staff said that they are supported and receive training that helps them with their work. One member of staff said " you can talk to the manager" and another said " it is a great place to work". Records showed that individual supervision for staff had been taking place as often as it should .

The home has a safeguarding procedure and staff spoken to could describe what they would do if they suspected someone maybe at risk. There is a complaints procedure and a central record is kept in the office. The manager said that there have not been any complaints made about the home since the last inspection visit and procedures to protect the people from financial abuse have been made more robust.

Overall the home is clean, warm and nicely furnished. Staff said that it was always warm. The home was free from any offensive odours.

## What the care home does well:

The home continues to meet the National Minimum Standards in other areas.

Each person who lives at the home has had their needs assessed to make sure the home can give them the care and support they need.

Information is available to help people make an informed choice about the service before they decide to use it.

The staff at the home treat the people as individuals and support them to live the life they choose as much as possible, so they will have new experiences and know that their opinions are valued.

The home is clean, warm and pleasantly furnished so the people who use the service have a comfortable place to live.

Staff support the people to use local services and take part in interesting activities so they are part of the community.

The home has procedures for dealing with complaints so any disputes are settled quickly so good relationships are maintained.

The home has adult protection policies and procedures for the staff to follow. This so they know how to recognise the signs and symptoms of abuse and know what procedure to follow to protect the people at the home.

### **What they could do better:**

If staff signed all of the care plans the manager would be sure that they had all read and understood them and therefore know how to provide the people at the home with the support and care they need.

If medication is administered or not administered this should be clearly recorded so staff can be sure that people have received the correct medication.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes

No

## Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action

## Requirements and recommendations from this inspection:

### Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

### Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action
1	9	13	when medication is not administered to people who use the service it must be clearly recorded the reasons why.  This will ensure they receive the correct medication.	31/05/2010

### Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations
1	6	Care plans should have enough detail so staff know how to provide the people with good care. Staff should sign to say that they have read the care plans.

## Reader Information

Document Purpose:	Inspection Report
Author:	Care Quality Commission
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at [www.dh.gov.uk](http://www.dh.gov.uk) or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: [www.tso.co.uk/bookshop](http://www.tso.co.uk/bookshop)

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