

Random inspection report

Care homes for adults (18-65 years)

Name:	No 9
Address:	9 Thornhill Park Sunderland SR2 7JZ

The quality rating for this care home is:	one star adequate service
The rating was made on:	19/05/2009

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection.

This is a report of a **random inspection** of this care home. A random inspection is a short, focussed review of the service. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:							
Hilary Stewart	2	2	0	1	2	0	1	0

Information about the care home

Name of care home:	No 9
Address:	9 Thornhill Park Sunderland SR2 7JZ
Telephone number:	01915154656
Fax number:	
Email address:	
Provider web address:	

Name of registered provider(s):	North East Autism Society
Name of registered manager (if applicable)	
Mr David Wake	
Type of registration:	care home
Number of places registered:	6

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0

Conditions of registration:									
The maximum number of service users who can be accommodated is: 6									
The registered person may provide the following category of service only: Care Home only - Code PC To service users of the following gender: Either Whose primary care needs on admission to the Home are within the following category: Learning Disability - Code LD - maximum number of places 6									
Date of last inspection	1	9	0	5	2	0	0	9	
Brief description of the care home									
Evidence: The home is a large Victorian semi detached house next door to another TWAS registered home. There is a good-sized front garden at the front and a small, enclosed space at the rear. Inside the home is spacious with all rooms far exceeding NMS. Decor has been kept neutral to minimise distraction and arousal, and allows each room to be personalised according to assessment and personal choice. The accommodation									

Brief description of the care home

includes:

Entrance porch

Hall with staircase to all floors

Lounge

Dining room

Kitchen - with a significant amount of work and storage space.

WC

Garage and laundry - this space may be adapted to create an indoor leisure area

Six bedrooms, all are adjacent to the two bathrooms. One bed has been specifically supplied in accordance with assessed need.

Sleep in room

Office - fully equipped.

All facilities, fixtures and fittings are of good quality. The home charges from 1649.77p to 2115.38p per week.

What we found:

This random inspection was carried out on the 22nd January 2010.

The reason for this inspection was to check that the amount of money held at the home for residents tallied with their accounts and records. This was following a recommendation from a safeguarding alert meeting earlier in the year. A safe safeguarding alert had been made during the previous key inspection when money held by the home for the people who live there had been found to be incorrect. An audit had been carried out during the inspection visit and it was found that all of the moneys were incorrect and did not tally with the amounts recorded in the homes account book. The manager said that they had found this to be staff error and they had now improved the home procedures to check the money and make sure that records showed when money had been used and all transactions could be accounted for.

The outcome was as follows.

During the visit the manager said that staff now check the money and accounts every day. They do this during the hand over to make sure they are correct. They have a file that staff use to record any money taken out of the home, for example shopping trips. This means that they are aware of where peoples money is at all times.

A check was made of the financial records and residents money during this inspection. Two of the residents money were found to be incorrect. The amount in their individual wallets was not the same as the amount recorded in the accounts books. The manager said that this was due to staff error as they had not followed the correct procedures that morning. They said that they would rectify this immediately. The money was accounted for at a later date.

What the care home does well:

The home continues to meet the National Minimum Standards in other areas.

What they could do better:

If the finances of the people who live at the home was accurate and correct all of the time this would make sure that their money was accounted for and show that the staff at the home were safeguarding them and looking after their best interests.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



Outstanding statutory requirements

These are requirements that were set at the previous inspection, but have still not been met. They say what the registered person had to do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards.

No.	Standard	Regulation	Requirement	Timescale for action
1	23	17	<p>The manager must keep an accurate record of all money deposited by service users. The record must show the date on which any money was used.</p> <p>Residents money must always be accounted for in a clear and transparent way to make sure they are safeguarded.</p>	22/06/2009
2	24	13	<p>The manager must make sure that damaged radiator covers are replaced or repaired and the sealant around baths is repaired or replaced.</p> <p>They could cause injury or cross infection.</p>	30/06/2009

Requirements and recommendations from this inspection:

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action

Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action
1	23	17	<p>The manager must keep an accurate record of all money deposited by service users. The record must show the date on which any money was used.</p> <p>Residents money must always be accounted for in a clear and transparent way to make sure they are safeguarded.</p>	31/03/2010

Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No	Refer to Standard	Good Practice Recommendations

Reader Information

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Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

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