

Annual service review

Name of Service: 57 Sackville Gardens

The quality rating for this care home is: three star excellent service

The rating was made on: 1 8 0 9 2 0 0 8

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Lucy Green

Date of this annual service review:

2 6 0 8 2 0 0 9

Information about the service

Address of service:	57 Sackville Gardens Hove East Sussex BN3 4GJ
Telephone number:	01273748031
Fax number:	01273748400
Email address:	romanie.palmer@bht.org.uk
Provider web address:	

Name of registered provider(s):	Brighton Housing Trust	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
mental disorder, excluding learning disability or dementia	5	0

Conditions of registration:		
The maximum number of service users to be accommodated is 5		
The registered person may provide the following category of service only: Care home only(PC) to service users of the following gender: Either whose primary care needs on admission to the home are within the following category ; Mental disorder, excluding learning disability or Dementia (MD)		
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No	
If yes, what have they been:		

Date of last key inspection:	1	8	0	9	2	0	0	8
Date of last annual service review (if applicable):								

Brief description of the service
57 Sackville Gardens is a small home, which provides care and accommodation for up to five adults aged between 18 years to 65 years with mental health disorders.
The home is run by Brighton Housing Trust who also run another small home for people with mental health disorders at 9 Portland Road, Hove and additional supported housing projects in Westbourne Gardens, Leybourne Road, Buckingham Road and Sackville Gardens. The aim of the home is to provide care and support to residents by

enabling them to improve their living skills, promote independence, manage their mental health issues and eventually move onto other supported living arrangements.

The home is a semi-detached property located in a residential area of Hove, which is within easy reach of local transport, seafront, shops and other amenities.

Accommodation is arranged over three floors and consists of five single bedrooms, four of which have en suite facilities. Communal areas include a lounge, dining room, quiet room, kitchen and a small rear garden. The home would not be suitable for residents who have mobility problems, as there are quite a lot of stairs and the service does not have the use of a lift.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection or annual service review. This included: (1) The annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service.

(2) What the service has told us about things that have happened in the service, these are called 'notifications' and are a legal requirement. (3) The previous key inspection and the report generated from that visit.

(4) Feedback regarding the service since the last inspection.

What has this told us about the service?

The home returned the annual quality assurance assessment (AQAA) when we asked for it. This was completed by the Registered Manager and provided useful information about the service. It identified areas that have improved in the last twelve months and other areas where further developments are either planned or would benefit the people who use the service.

The last inspection report identified that 57 Sackville Gardens was providing excellent outcomes to the people it supports. Only three requirements were made following our last visit and the Registered Manager has supplied written confirmation that appropriate action has been taken to ensure compliance with these.

The home has continued to liaise with the Commission. There have been no reported issues which give rise to any concerns about the way the service is being delivered.

The AQAA details a range of areas where improvements have been made in the last year. These improvements include increasing social interaction with service users and in particular offering more external trips and making mealtimes more sociable events. Further upgrades to the environment have been made with the renewal of two ensuite facilities, updating lounge furniture and general improvements to the front garden. In difficult financial times the home have told us that they have worked hard to retain continuity of staff and ensure training needs are fully met.

The AQAA demonstrates the home's commitment to promoting equality and diversity within the home through the recognition of every person as an individual and respecting their own set of strengths, needs and values.

57 Sackville Gardens has good systems in place to monitor its own standards of service delivery and to gain feedback from stakeholders. The AQAA provides evidence that the home is proactive in the way it engages with people and uses their ideas and comments to further develop the service.

From the information provided in the AQAA our judgement is that the home is still

providing an excellent service and that they know what further improvements they need to make.

What are we going to do as a result of this annual service review?

There will be no change to the inspection plan and we will do a key inspection by September 2011.

However, we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

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