

Annual service review

Name of Service: Lorne Terrace (14)

The quality rating for this care home is: three star excellent service

The rating was made on:

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Tom Moody

Date of this annual service review:

0 9 0 6 2 0 0 9

Information about the service

Address of service:	Lorne Terrace (14) Ashbrooke Sunderland SR2 7BU
Telephone number:	01915640951
Fax number:	01915637711
Email address:	amanda.morris@espa.org.uk
Provider web address:	

Name of registered provider(s):	Education and Services for People with Autism Limited	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	4	0
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No	
If yes, what have they been:		

Date of last key inspection:									
Date of last annual service review (if applicable):									

Brief description of the service
<p>Lorne Terrace is an end house that has been adapted to provide a care service. The home provides personal care for 4 adults who may fall within the Autism Spectrum or have Asperger's.</p> <p>The house has four large bedrooms, one office/sleep-in room, 2 lounges, a dining room, kitchen, bathroom/shower and two toilets. These are divided throughout the home. However a toilet is not available on the ground floor and a few steps lead up to the entrance of the home. Therefore the home is not suitable for people who use a wheelchair.</p> <p>Lorne Terrace is in the Ashbrooke area of Sunderland and is within walking distance from the city centre. Corner shops can be found in the area, as well as pubs and an art centre. Backhouse Park is within walking distance plus there are ample bus routes, which travel to the city centre and other cities such as Durham.</p>

Information relating to the weekly fee payable by service users is not available.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at any information we have received about Lorne Terrace since the last Random inspection, carried out in February.

We have also looked at any other information we have received, such as monthly reports of visits which are carried out by the provider of the service

We looked at any events or changes that the home has told us about.

These are called 'notifications' and it is important that the home keeps us up-to-date about anything that affects the well-being of people who use this service.

Lorne Terrace is very good at keeping us informed.

What has this told us about the service?

The Random inspection covers all of the key National minimum standards and this showed that the home performs well in all areas. During this visit the service users spoke highly of the home and the way they were looked after.

The home still provides a very good standard of accommodation, that it is well-decorated and properly maintained. The home continues to let us know when things have happened and they have shown us that they manage issues well.

The home works well with us and has shown us that its service continues to provide excellent outcomes for the people who live here.

Our judgement is that the home is still providing an excellent service.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and we will do a key inspection by 26/06/10

However we can inspect the home at any time if we have concerns about the quality of the service or the safety of the people who live here.

Reader Information

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