



Making Social Care Better for People

Inspecting for better lives

Thematic inspection report

Care homes for adults (18-65 years)

Name:	Lorne Terrace (14)
Address:	Lorne Terrace (14) Ashbrooke Sunderland SR2 7BU

The quality rating for this care home is:	three star excellent service
The rating was made on:	

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full assessment of the service. We call this a 'key' inspection.

This is a report of a **thematic inspection** of this care home. A thematic inspection is a short, focussed inspection. Details of how to get other inspection reports for this care home, including the last key inspection report, can be found on the last page of this report.

Lead inspector:	Date:								
Tom Moody	0	5	0	2	2	0	0	9	

Information about the care home

Name of care home:	Lorne Terrace (14)
Address:	Lorne Terrace (14) Ashbrooke Sunderland SR2 7BU
Telephone number:	01915640951
Fax number:	01915637711
Email address:	amanda.morris@espa.org.uk
Provider web address:	

Name of registered provider(s):	Education and Services for People with Autism Limited
Type of registration:	care home
Number of places registered:	4

Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	4	0

Conditions of registration:								
Date of last inspection								
Brief description of the care home								
<p>Lorne Terrace is an end house that has been adapted to provide a care service. The home provides personal care for 4 adults who may fall within the Autism Spectrum or have Asperger's. The house has four large bedrooms, one office/sleep-in room, 2 lounges, a dining room, kitchen, bathroom/shower and two toilets. These are divided throughout the home. However a toilet is not available on the ground floor and a few steps lead up to the entrance of the home. Therefore the home is not suitable for people who use a wheelchair. Lorne Terrace is in the Ashbrooke area of Sunderland and is within walking distance from the city centre. Corner shops can be found in the area, as well as pubs and an art centre. Backhouse Park is within walking distance plus there are ample bus routes, which travel to the city centre and other cities such as Durham. Information relating to the weekly fee payable by service users is not available.</p>								

What we found:

Although this service is rated as 3 star (excellent) it was selected for a random inspection as part of CSCI policy and methodology. Evidence from previous inspections and annual service reviews were read together with the providers self-assessment questionnaire. Service records were checked as well as notification (things the home told us happen there). The site visit was carried out over 4 hours on Thursday 5 February. The home continues to run well and provide an excellent service. Service users told me they were happy with the service they received and enjoyed living in the home. The home is pleasantly decorated and kept clean and tidy. There are a range of activities that service users are involved in. Staff are well trained and professional. Staff and service users get on well. There was no need to revise the opinion of this home or its current rating.

What the care home does well:

The home's admission procedures are very thorough and it involves assessment by many specialists to ensure service users' needs are met. The home assesses risk well and permits allowable risk taking. The culture of the service is to encourage people to be independent. There are many activities available to service users and they are encouraged to take part in community activities. Service users' healthcare needs are met. The environment is clean, tidy and feels homely. Service users express a feeling of belonging. The staff are well trained and professional in their approach. The home is well managed by an experienced manager.

What they could do better:

This service is rated as excellent and constantly seeks to improve its performance. I have no further suggestions to make as a result of this random inspection.

If you want to know what action the person responsible for this care home is taking following this report, you can contact them using the details set out on page 2.

Are there any outstanding requirements from the last inspection?

Yes



No



Outstanding statutory requirements

These requirements were set at the last inspection. They may not have been looked at during this inspection, as a thematic inspection is short and focussed. The registered person must take the necessary action to comply with these requirements within the timescales set.

No.	Standard	Regulation	Requirement	Timescale for action
1	5	5 (3)	The owners must ensure completed copies of the local authority placing contracts and weekly fees payable, by whom, are provided to each service user and available in the home. (Timescale not met 22/02/05 & 17/7/06).	31/10/2007

Requirements and recommendations from this inspection

Immediate requirements:

These are immediate requirements that were set on the day we visited this care home. The registered person had to meet these within 48 hours.

No.	Standard	Regulation	Requirement	Timescale for action
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Statutory requirements

These requirements set out what the registered person must do to meet the Care Standards Act 2000, Care Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must do this within the timescales we have set.

No.	Standard	Regulation	Requirement	Timescale for action
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Recommendations

These recommendations are taken from the best practice described in the National Minimum Standards and the registered person(s) should consider them as a way of improving their service.

No.	Refer to Standard	Good Practice Recommendations
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Reader Information

Document Purpose:	Inspection Report
Author:	CSCI
Audience:	General Public
Further copies from:	0870 240 7535 (telephone order line)

Our duty to regulate social care services is set out in the Care Standards Act 2000. Copies of the National Minimum Standards –Care Homes for Adults (18-65 years) can be found at www.dh.gov.uk or got from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering from the Stationery Office is also available: www.tso.co.uk/bookshop

Helpline:

Telephone: 03000 616161 or

Textphone: or

Email: enquiries@cqc.org.uk

Web: www.cqc.org.uk

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