

Annual service review

Name of Service: Montpelier Terrace (3)

The quality rating for this care home is: two star good service

The rating was made on:

A quality rating is our assessment of how well a care home, agency or scheme is meeting the needs of the people who use it. We give a quality rating following a full review of the service. We call this review a 'key' inspection

We do an annual service review when there has been no key inspection of the service in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service?

No

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection:

Name of inspector:

Janine Smith

Date of this annual service review:

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Information about the service

Address of service:	Montpelier Terrace (3) Ashbrooke Sunderland SR2 7TZ
Telephone number:	01915656205
Fax number:	01915670595
Email address:	montpelier@espa.org.uk
Provider web address:	

Name of registered provider(s):	Education and Services for People with Autism Limited	
Conditions of registration:		
Category(ies) :	Number of places (if applicable):	
	Under 65	Over 65
learning disability	6	0
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	No	
If yes, what have they been:		

Date of last key inspection:									
Date of last annual service review (if applicable):									

Brief description of the service
<p>The home at Montpelier Terrace provides support and accommodation for up to 6 people with autism. The home aims to help them develop and improve independent living skills so they can move into their own independent accommodation in future. The care service is operated by ESPA (Education and Services for People with Autism), whilst the building is owned and maintained by a Housing Association. The home is based in a modern three storey house, close to the city centre and to a number of local facilities such as parks, library, shops and pubs. The house is currently divided into three flats. Each flat has 2 good-sized bedrooms, a lounge/dining room, a small domestic kitchen and a bathroom. The home has a large back garden with access via a ground floor room. The design of the house means that it is not suitable for people with physical disabilities or mobility needs, as the entrance and all areas of the home are only accessible via steps. ESPA have given every consideration to how this may be addressed.</p>

Charges to live at 3 Montpelier Terrace vary according to individually assessed levels of funding. This currently ranges from approximately £75,000 to £94,187 per year.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at all the information that we have received, or asked for, since the last key inspection or annual service review. This included the annual quality assurance assessment (AQAA) that was sent to us by the service. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service. We looked at surveys returned to us by people using the service. We looked at information we have about how the service has managed any complaint. We looked at what the service has told us about things that have happened in the service, these are called notifications and are a legal requirement. We reviewed the previous key inspection and the results of any other visits that we have made to the service in the last 12 months and relevant information from other organisations and what other people have told us about the service.

What has this told us about the service?

The home sent us their annual quality assurance assessment (AQAA) when we asked for it. It was clear and very thorough giving us all the information we asked for. We looked at the information in the AQAA and our judgement is that the home is still providing a good service and that they know what further improvements they need to make. They hold regular meetings with the people living in the home and also carry out regular surveys to find out what they think about the service they receive. Service users are supported to make their own house rules and agreements about how they share their accommodation. They have all been on holiday and plans are to be made for holidays this year. The company running the home is to purchase a caravan in Northumberland so that service users have opportunities for further breaks. The people living here also have a lap top which they share, which staff ensure they can use safely.

75% of the staff have obtained a National Vocational Qualification and they have had training about equality and diversity and other important relevant training.

The manager and provider review the service provided so that they can constantly improve the quality of care provided. As a result of this they have drawn up a number of plans to achieve this.

We sent surveys to the people living here and received five replies which all showed that people were looked after well. One person said, "the staff do well to help" and another said "they respond to my problems".

The home continues to let us know about things that have happened since our last key inspection and they have shown that they have managed issues well. They follow established safeguarding procedures when this is necessary and keep us and other authorities informed. They work well with us and have shown us that their service continues to provide good outcomes for the people who use it.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 3rd March 2011. However we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

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