

# Care Quality Commission

## Inspection Evidence Table

### Kingsthorpe Medical Centre (1-674894176)

Inspection date: 9 July 2020

**Safe**

**Rating: Good**

At the inspection on 25 October 2018 the practice was rated as requires improvement for providing safe services. The practice is now rated as good for providing safe services, as the provider has made improvements to the systems and processes to ensure good governance in accordance with the fundamental standards of care.

#### Safety systems and processes

**The practice had clear systems, practices and processes to keep people safe and safeguarded from abuse.**

Safeguarding	Y/N/Partial
There was a lead member of staff for safeguarding processes and procedures.	Y
Safeguarding systems, processes and practices were developed, implemented and communicated to staff.	Y
There were policies covering adult and child safeguarding which were accessible to all staff.	Y
Policies took account of patients accessing any online services.	Y
Policies and procedures were monitored, reviewed and updated.	Y
Partners and staff were trained to appropriate levels for their role.	Y
There was active and appropriate engagement in local safeguarding processes.	Y
The Out of Hours service was informed of relevant safeguarding information.	Y
There were systems to identify vulnerable patients on record.	Y
Disclosure and Barring Service (DBS) checks were undertaken where required.	Y
Staff who acted as chaperones were trained for their role.	Y
There were regular discussions between the practice and other health and social care professionals such as health visitors, school nurses, community midwives and social workers to support and protect adults and children at risk of significant harm.	Y
Explanation of any answers and additional evidence:	
<ul style="list-style-type: none"><li>We saw evidence that the practice had implemented and maintained a system to carry out the necessary DBS checks for all staff, and was monitoring that this was taking place consistently.</li><li>We saw documented records indicating that all staff had received the necessary DBS checks, and</li></ul>	

Safeguarding	Y/N/Partial
that these were valid at the time of this inspection.	

Recruitment systems	Y/N/Partial
Recruitment checks were carried out in accordance with regulations (including for agency staff and locums).	Y
Staff vaccination was maintained in line with current Public Health England (PHE) guidance if relevant to role.	Y
There were systems to ensure the registration of clinical staff (including nurses and pharmacists) was checked and regularly monitored.	Y
Explanation of any answers and additional evidence:	
<ul style="list-style-type: none"> <li>We saw evidence that all staff had received the necessary recruitment checks, including checking that mandatory training had been completed where relevant.</li> <li>We saw documents which indicated all necessary staff vaccinations had been maintained in line with current guidance.</li> </ul>	

## Infection prevention and control

### Appropriate standards of cleanliness and hygiene were met/not met.

	Y/N/Partial
There was an infection risk assessment and policy.	Y
Staff had received effective training on infection prevention and control.	Y
Infection prevention and control audits were carried out.	Y
The practice had acted on any issues identified in infection prevention and control audits.	Y
There was a system to notify Public Health England of suspected notifiable diseases.	Y
The arrangements for managing waste and clinical specimens kept people safe.	Y
Explanation of any answers and additional evidence:	
<ul style="list-style-type: none"> <li>The practice provided documented evidence of appropriate cleaning schedules, which included daily, weekly, monthly, and other (for example six-monthly) tasks. This included clinical areas, staff areas, and areas where patients had access (for example waiting areas).</li> <li>These cleaning schedules formed part of a comprehensive cleaning plan, which had last been updated in February 2020.</li> <li>The practice provided evidence of appropriate Control Of Substances Hazardous to Health (COSHH) risk assessments, including reference to relevant data sheets where appropriate.</li> </ul>	

