

Care Quality Commission

Inspection Evidence Table

Litcham Health Centre (1-542079122)

Inspection date: 14 November 2019

Date of data download: 13 November 2019

Overall rating: Good

Safe

Rating: Good

Infection prevention and control

Appropriate standards of cleanliness and hygiene were met.

	Y/N/Partial
The practice had acted on any issues identified in infection prevention and control audits.	Yes
Explanation of any answers and additional evidence: <ul style="list-style-type: none">The practice had introduced cleaning schedules for equipment loaned to patients, for example blood pressure monitors, and for other equipment such as emergency equipment trolleys, including records and checks of cleaning schedule compliance.The practice had also identified fabric chairs to be replaced in patient areas and any remaining fabric chairs were included in the scheduled and ad hoc cleaning procedures for carpets and other soft furnishings.	

Risks to patients

There were adequate systems to assess, monitor and manage risks to patient safety.

	Y/N/Partial
The practice was equipped to deal with medical emergencies (including suspected sepsis) and staff were suitably trained in emergency procedures.	Yes
Clinicians knew how to identify and manage patients with severe infections including sepsis.	Yes
Receptionists were aware of actions to take if they encountered a deteriorating or acutely unwell patient and had been given guidance on identifying such patients.	Yes ¹
There was a process in the practice for urgent clinical review of such patients.	Yes
Explanation of any answers and additional evidence:	

¹The practice had reviewed the management of acutely unwell patients and had provided specific training for non-clinical staff in identifying such patients and how to manage them. Staff we spoke with described appropriate signs and symptoms of medical emergencies including sepsis and there were appropriate referral and escalation procedures in place to alert a clinician at the earliest opportunity.

Appropriate and safe use of medicines

The practice had systems for the appropriate and safe use of medicines, including medicines optimisation.

Medicines management	Y/N/Partial
The practice held appropriate emergency medicines, risk assessments were in place to determine the range of medicines held, and a system was in place to monitor stock levels and expiry dates.	Yes ¹
There was medical oxygen and a defibrillator on site and systems to ensure these were regularly checked and fit for use.	Yes
<p>Explanation of any answers and additional evidence:</p> <p>¹The practice had increased the frequency of checks on emergency medicines and equipment from six monthly to monthly, with a specific procedure introduced for the management of medicines close to their expiry date. We saw evidence that regular checks were carried out and that all of the emergency medicines and equipment we checked were in date and ready to use in an emergency.</p>	