

# Care Quality Commission

## Inspection Evidence Table

### Maldeth Medical Centre (1-569327300)

Inspection date: 25 April 2018

# Effective

## Monitoring care and treatment

The practice had a comprehensive programme of quality improvement activity and routinely reviewed the effectiveness and appropriateness of the care provided.

- Registers of patients with long term health condition were maintained and these detailed the dates when health care reviews were required and if the patient had made an appointment following a practice request to do so.
- A Call and Recall was in place and this had been reviewed at regular intervals.
- A Protocol for High Risk Medicines was in place and this was supported with a drug record monitoring sheet
- Records were available of those patients prescribed high risk medicines and the required monitoring health checks.
- A number of clinical audits were available including asthma control, end of life audit and high risk medicine audits.
- A coding and summarising policy was in place. Team meeting minutes showed staff had received training in coding. One GP partner was the designated lead for monitoring coding and data inputting.
- Clinical nursing staff had received or were being trained to improve areas of practice performance in the Quality and Outcomes Framework (QOF).