

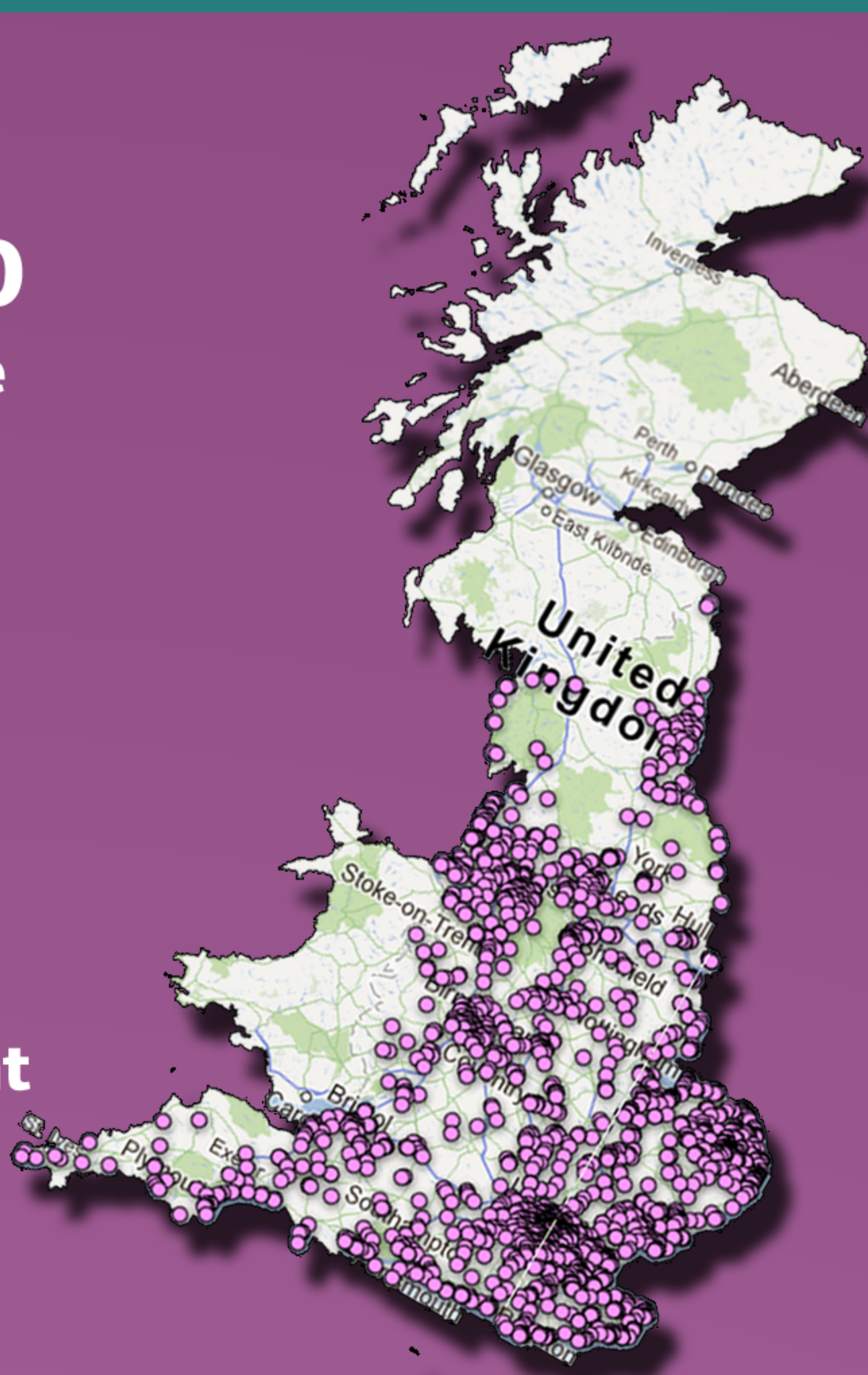
Find out about our work inspecting England's care services

What have we been doing?

Since our new system of regulation began in 2010 we have registered every hospital, care home, home care agency and dental practice in England.

At the end of March 2012, a total of **40,621** services were registered with us.

By the same point, we had carried out inspections at **14,041** of these services.



What have we found?

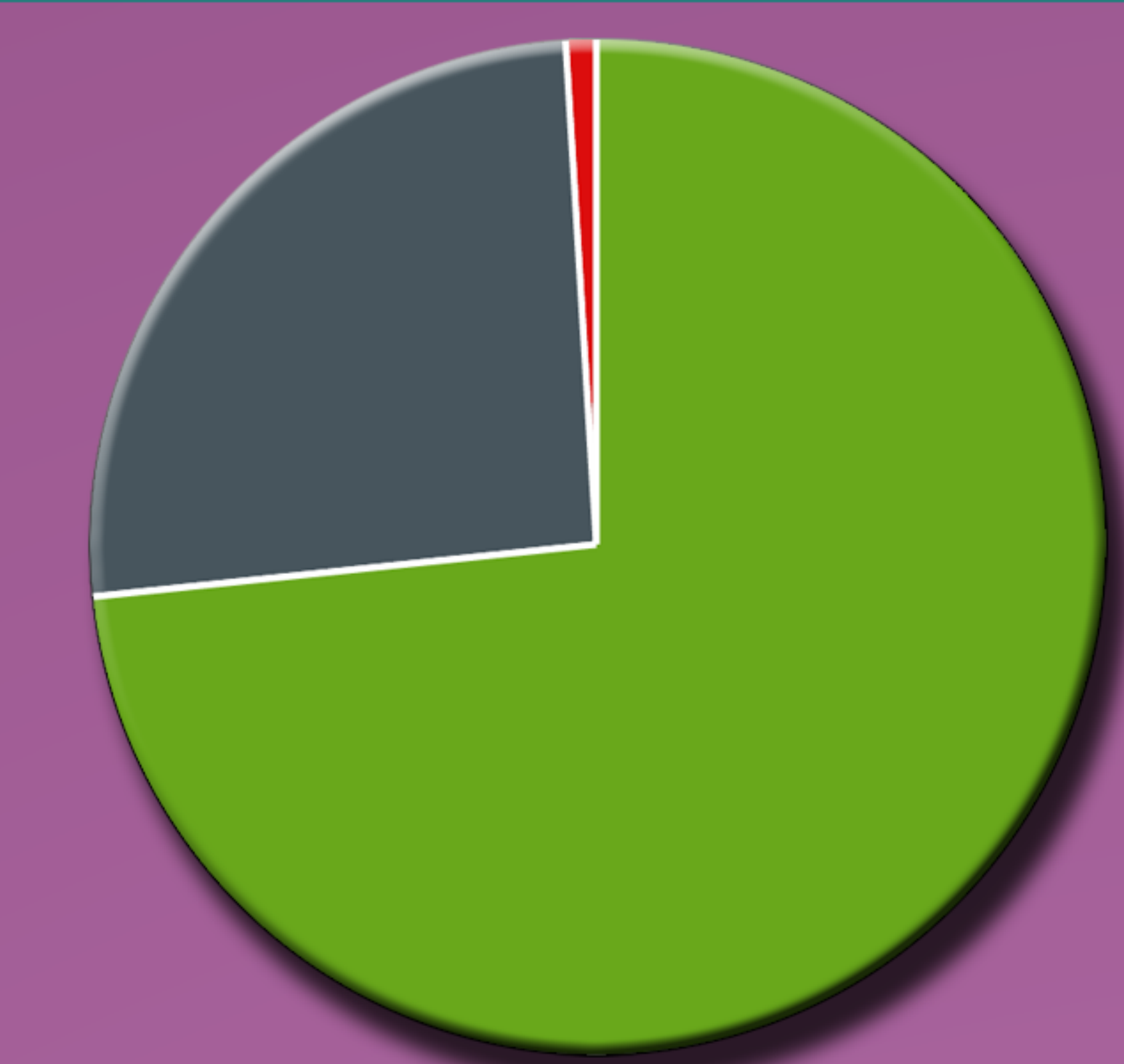
When we inspect services, we assess whether they are meeting the government standards.

At the end of March 2012, of the services we had inspected...

73.3% were meeting all the standards

25.7% were not meeting at least one of the standards

1.0% were not meeting standards and were subject to urgent action



The most common area of concern was the management of medicines.



Did you know?

The NHS in England employs **1.4 million** people and treats **3 million** every week.

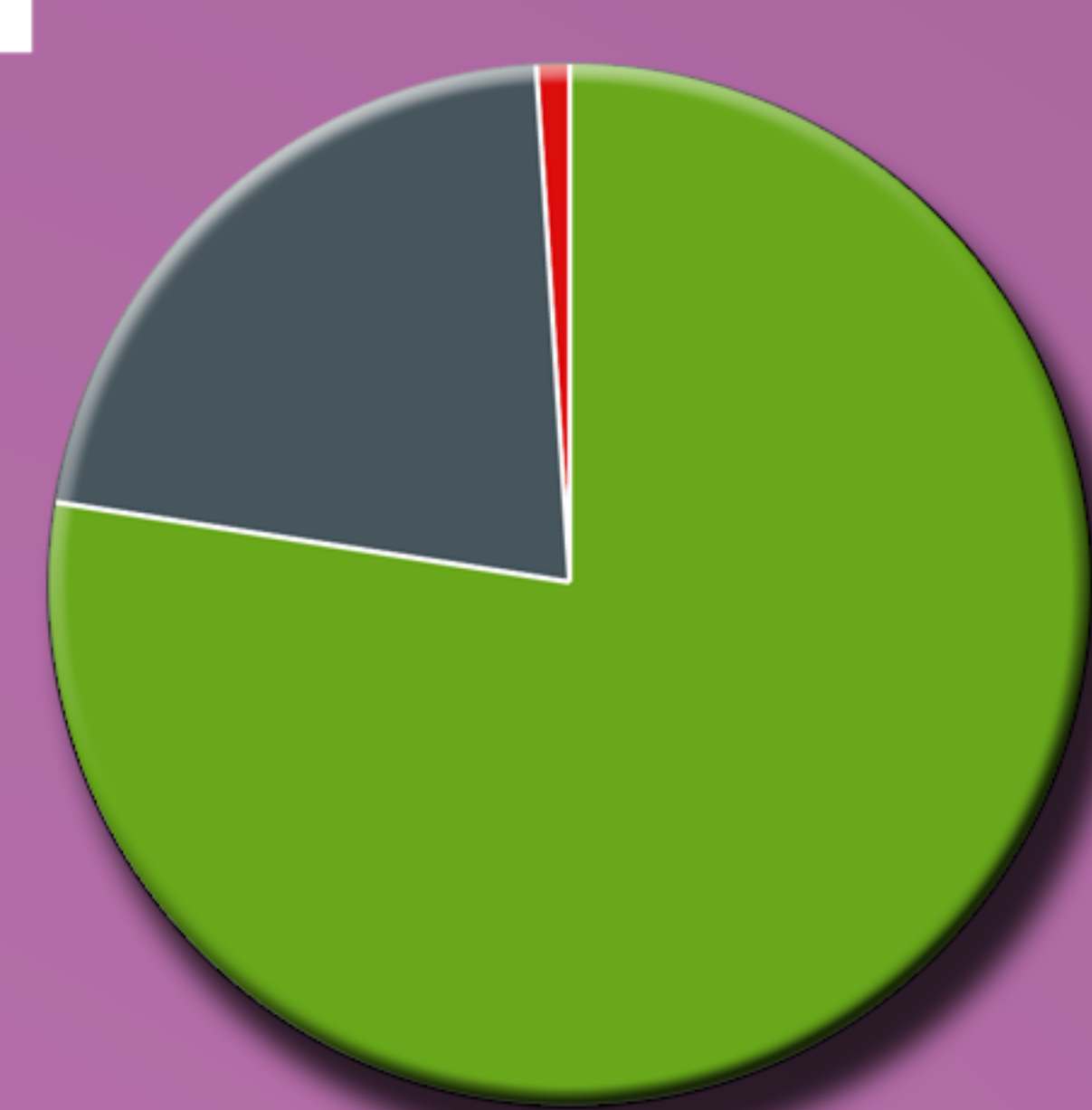
Our inspections of NHS services

We have carried out inspections of **581** hospitals and clinics. Of these...

77.5% were meeting all the standards

21.5% were not meeting at least one of the standards

1.0% were not meeting standards and were subject to urgent action



Our inspectors' view

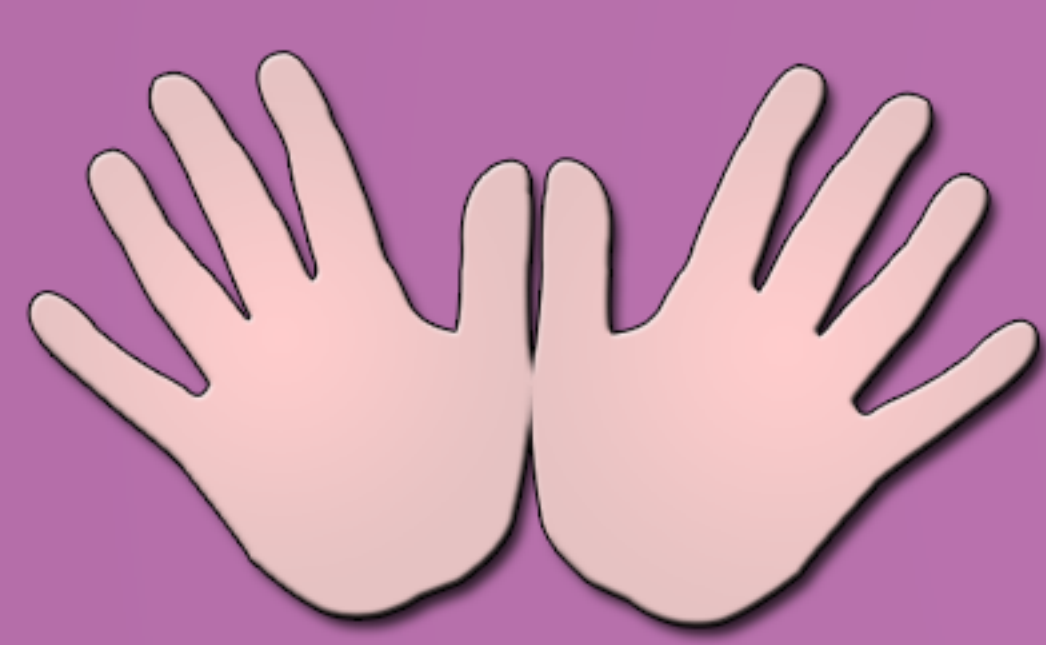
The results of our inspections so far show that staffing is one of the key reasons for standards not being met in the NHS. A lack of available temporary staff and vacancies in qualified staff often led to compromises around care.



Adult social care

Did you know?

In 2010/11, adult social care services were used by **1.6 million** people in England with around **300,000** using residential or nursing services.



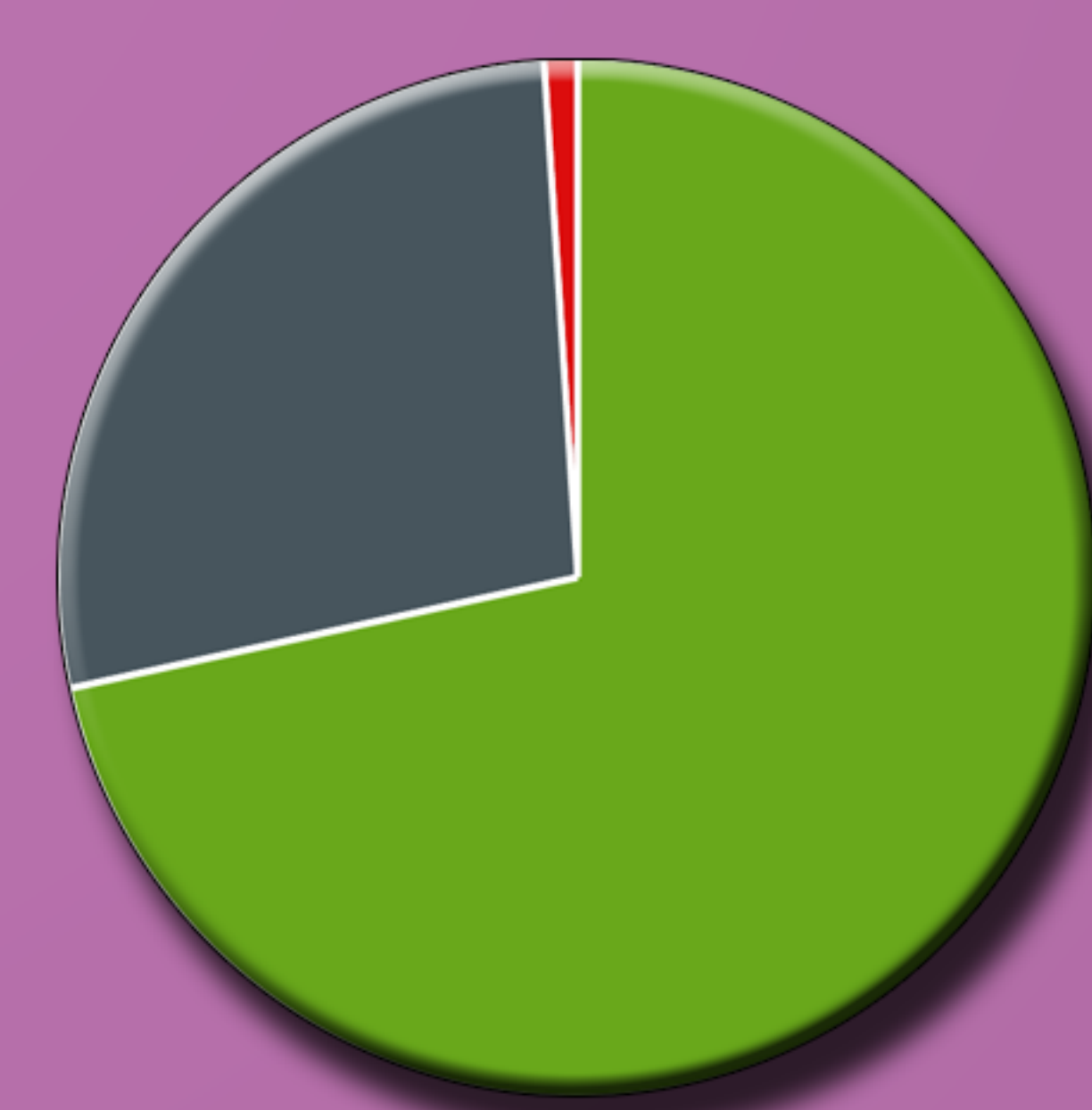
Our inspections of social care services

We have carried out inspections of **11,808** care homes, nursing homes and home care agencies. Of these...

71.6% were meeting all the standards

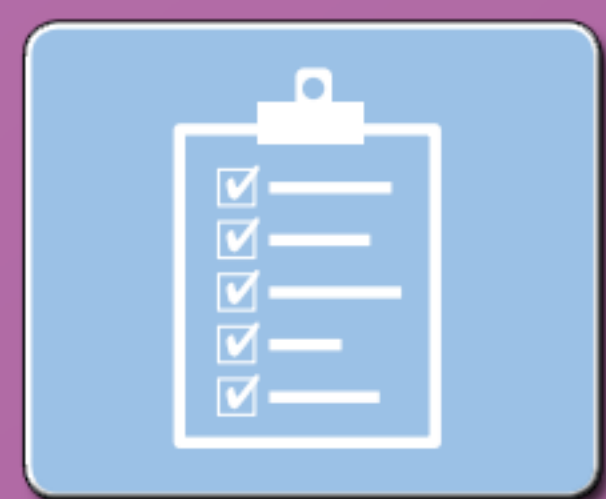
27.4% were not meeting at least one of the standards

1.0% were not meeting standards and were subject to urgent action



Our inspectors' view

Our inspections showed the management of medicines was the area of most concern across all of the different types of social care service. More complex drug treatments and a growth in co-morbidity are putting a greater demand on social care environments.



Independent healthcare

Did you know?

In 2011, more than **£3.8 billion** was spent on medical treatment at independent hospitals in the UK.



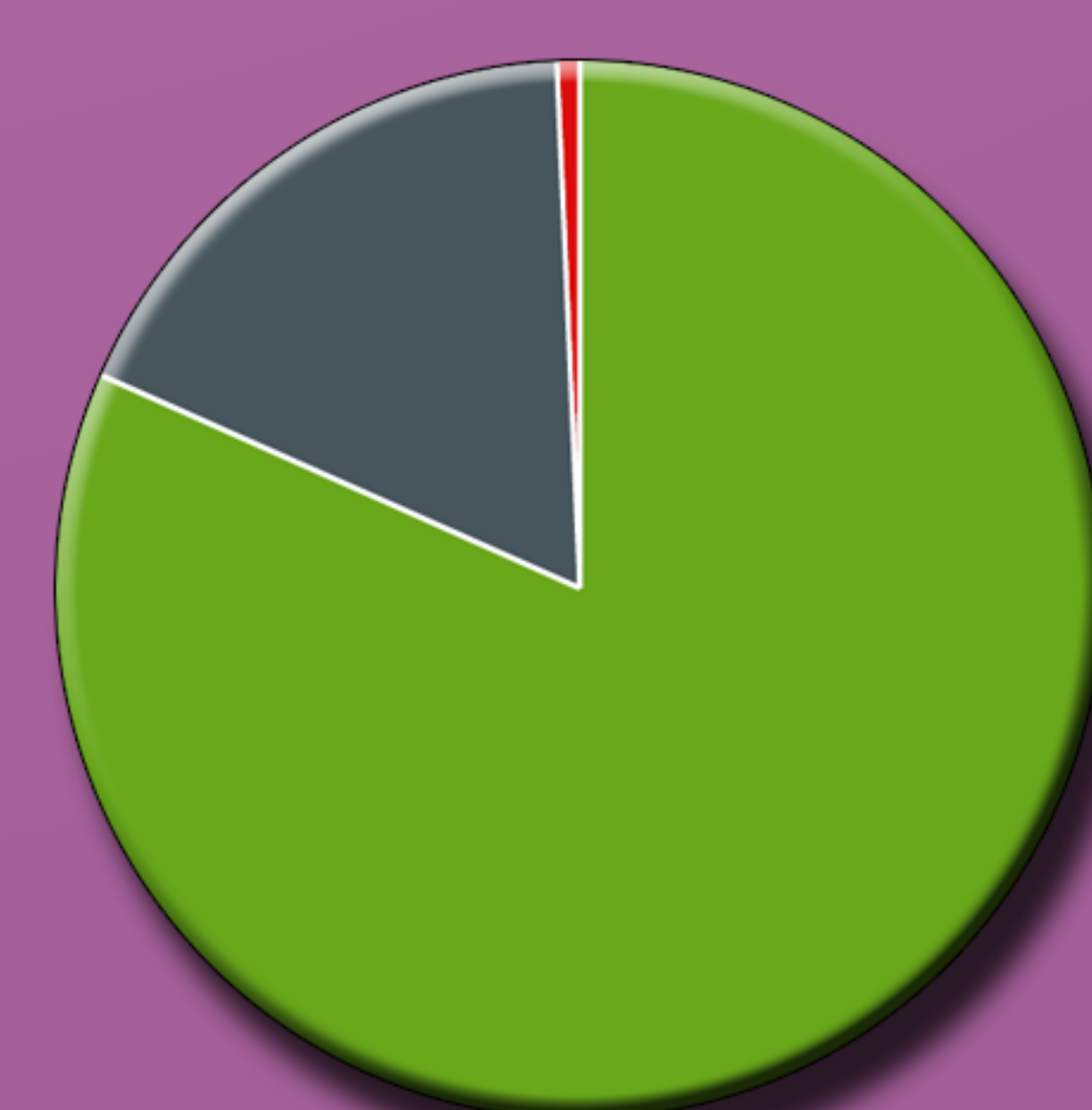
Our inspections of independent healthcare services

We have carried out inspections of **856** independent hospitals and clinics. Of these...

81.7% were meeting all the standards

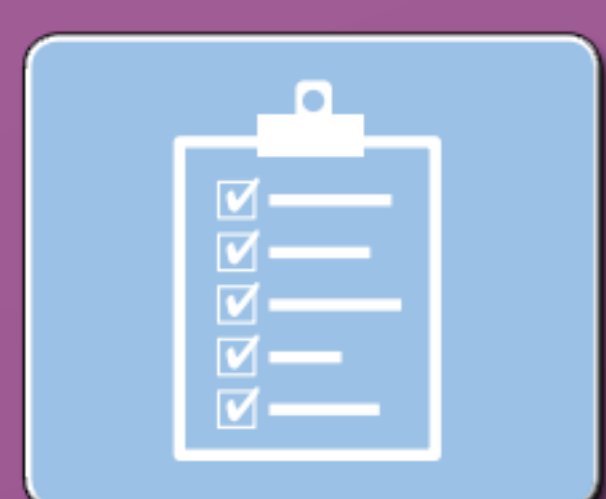
17.6% were not meeting at least one of the standards

0.7% were not meeting standards and were subject to urgent action



Our inspectors' view

Our inspections showed records management was the area where the most major and moderate concerns were raised in this sector. Problems included important records not being kept up-to-date or not being kept securely and confidentially.



Primary dental care

Did you know?

In the two years up to 31 March 2012, **56.6%** of people in England saw an NHS dentist. That is almost **30 million** people.



Our inspections of primary dental care services

We have carried out inspections of **796** NHS and private dental practices. Of these...

87.9% were meeting all the standards

12.1% were not meeting at least one of the standards

0.0% were not meeting standards and were subject to urgent action

