Intelligent Monitoring Report

Report on

Coventry and Warwickshire Partnership NHS Trust

November 2014

To view the most recent inspection report please visit the link below.

http://www.cqc.org.uk/Provider/RYG
CQC has developed a new model for monitoring a range of key indicators about Trusts that provide Mental Health services. These indicators relate to the five key questions we will ask of all services – are they safe, effective, caring, responsive and well-led? The indicators will be used to raise questions about the quality of care. They will not be used on their own to make judgements. Our judgements will always be based on the result of an inspection, which will take into account our Intelligent Monitoring analysis alongside local information from the public, the trust and other organisations.

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What does this report contain?

This report presents CQC's analysis of the key indicators (which we call ‘tier one indicators’) for Coventry and Warwickshire Partnership NHS Trust. We have analysed each indicator to identify two possible levels of risk.

We have used a number of statistical tests to determine where the thresholds of "risk" and "elevated risk" sit for each indicator, based on our judgement of which statistical tests are most appropriate. These tests include CUSUM and z scoring techniques. Where an indicator has 'no evidence of risk' this refers to where our statistical analysis has not deemed there to be a risk or elevated risk. For some data sources we have applied a set of rules to the data as the basis for these thresholds - for example concerns raised by staff to CQC (and validated by CQC) are always flagged in the model.

Further details of the analysis applied are explained in the accompanying guidance document.

What guidance is available?

We have published a document setting out the definition and full methodology for each indicator. If you have any queries or need more information, please email enquiries@cqc.org.uk or use the contact details at www.cqc.org.uk/contact-us
Coventry and Warwickshire Partnership NHS Trust

Count of 'Risks' and 'Elevated risks'

- **Elevated Risk**: Proportion of reported patient safety incidents that are harmful - rate of incidents reported to the NRLS categorised as 'low harm', 'moderate', 'severe' or 'death' - NRLS
- **Risk**: Consistency of reporting to the National Reporting and Learning System - NRLS
- **Risk**: The ratio of the number of patients whose transfer of care is delayed to the average daily number of occupied beds open overnight in the quarter, where the delay is attributable to NHS and Social C